

Comcast Response to
Request for Qualifications for Last Mile Broadband Grant
Request for Proposals No. 2017-MBI-02

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Attachment A
Grant Application Cover Sheet

Respondent Information	
Primary Respondent – Organization	Comcast (Comcast of Massachusetts II, Inc., Comcast of Massachusetts III, Inc., and Comcast of Massachusetts/Virginia, Inc.)
DUNS Number 05-715-6663	Respondent Taxpayer ID# and jurisdiction (e.g., "a Massachusetts corporation") Comcast of Massachusetts II, Inc.: 04-2845001; Delaware corporation Comcast of Massachusetts III, Inc.: 11-3185708; Delaware corporation Comcast of Massachusetts/Virginia, Inc.: 54-1053719; Virginia corporation
Mailing Street Address: 676 Island Pond Road	Total Funding Requested MBI Grant Allocation: \$2,170,000 Professional Service Allocation: \$1,570,000 Town or Other Source: \$1,590,000
State: NH	City/ Town: Manchester
Website see e-mail address	Zip Code: 03109-5420
Brief Summary of Project: Expansion of broadband service to the unserved towns of Goshen, Montgomery, Princeton, and Shutesbury, MA	

Point of Contact Information	
Respondent's Designated Representative: Authorized to commit organization; notified upon decision of grant award	
Name: Alicia Matthews	Title: Senior Director, Government & Regulatory Affairs
Organization: <i>If different from Respondent</i>	Phone: 617-945-2595
Email Address: Alicia_matthews@cable.comcast.com	Fax: 617-868-4715
Mailing Street Address: <i>If different from Respondent</i>	City/ Town: <i>If different from Respondent</i>
State: <i>If different from Respondent</i>	State: Zip +4 Code: <i>If different from Respondent</i>
Respondent's Project Manager: Contact over course of project	
Name: Jim Bitzas	Title: Director, Construction
Organization: Comcast	Phone: 413-562-9923
Email Address: Jim_bitzas@cable.comcast.com	Fax: 413-568-6625
Mailing Street Address: 1110 E. Mountain Drive	City/ Town: Westfield
State: MA	State: Zip +4 Code: 01085-1400

Attachment B**RFP for Last Mile Grants to Provide Broadband Service to
Unserved Towns in Western Massachusetts****Authorized Respondent's Signature and Acceptance Form**

The undersigned is a duly authorized representative of the Respondent listed below. The Respondent has read and understands the requirements of this RFP.

The Respondent specifically acknowledges the application of the procedures regarding submission of sensitive information as set forth in this RFP, and specifically agrees that it shall be bound by those procedures. The Respondent understands that all materials submitted as part of the grant application are subject to disclosure under the Massachusetts Public Records Law unless an exemption applies as determined in writing by the Mass Tech Collaborative's General Counsel. Respondent acknowledges that the statutory exemptions from the Massachusetts public records law are very limited and agrees that Mass Tech Collaborative shall not be liable under any circumstances for any disclosure of materials submitted to in connection with this RFP that is required by law.

Respondent acknowledges and agrees that the Mass Tech Collaborative has no obligation, and retains the sole discretion to fund or choose not to fund the application set forth herein, and that Mass Tech Collaborative's receipt of a grant application does not imply any promise of funding at any time.

The Respondent understands that, if selected by the Mass Tech Collaborative, the Respondent and the Mass Tech Collaborative will negotiate a written agreement specifying the terms of the grant funding and the respective rights and obligations of each party.

I certify that Respondent is in compliance with any and all corporate filing requirements and State tax laws.

I certify that the statements made in this application, including all attachments and exhibits, are true and correct to the best of my knowledge.

Respondent: Tracy Pitcher

(Printed Name of Respondent)

By: 

(Signature of Authorized Representative)

Name: Tracy Pitcher

Title: Regional Senior Vice President

Date: 1/9/17

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I certify that Respondent is in compliance with any and all corporate filing requirements and State tax laws.

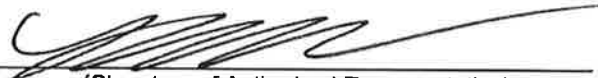
I certify that the statements made in this application, including all attachments and exhibits, are true and correct to the best of my knowledge.

Respondent:

Michael Parker

(Printed Name of Respondent)

By:



(Signature of Authorized Representative)

Name:

Michael Parker

Title:

Regional Senior Vice President

Date:

11/9/2017

Attachment C
Officer's Certificate

The following questions must be answered by the Respondent.

1. Is your organization in compliance with all its obligations under all bank lending and other credit (e.g., equipment leases) arrangements and has it been in compliance with these requirements during the past 12 months?
Yes ☒ No ☐
2. During the past 5 years has your organization filed for bankruptcy or has any Principal (more than 5% stockholder or other type of ownership) or officer been an officer or Principal of another firm that filed for or been the subject of any bankruptcy or insolvency proceeding?
Yes ☐ No ☒
3. Has your organization complied with all of its obligations to federal, state and local taxing authorities over the past three years?
Yes ☒ No ☐
4. Has your organization been a named party (either voluntarily or involuntarily) in any legal proceedings, administrative proceedings or arbitrations initiated by a local, state or federal governmental body within the past 5 years that resulted in your organization being sanctioned or ordered to pay fines or penalties in excess of \$10,000?
Yes ☒ No ☐ Details responsive to Question 4 are provided in provided in a separate document
5. Has your organization or any officer or Principal been convicted in any criminal proceeding (other than minor traffic and other non-felony offenses) during the past 7 years or currently the subject of any similar criminal proceeding?
Yes ☐ No ☒
6. Are your organization's financial statements audited? and,
Yes ☒ No ☐
7. If so, have you received a "going concern" opinion from such audit firm during the past three years?
Yes ☐ No ☒
8. Are more than 25% of your revenues derived from any single customer?
Yes ☐ No ☒
9. Did your organization have positive net income in each of the three most recent fiscal years?
Yes ☒ No ☐
10. Do your organization's tangible current assets (current assets less goodwill) exceed its current liabilities?"
Yes ☒ No ☐
11. Has your organization been terminated or failed to complete work within the past 5 years on a project funded in whole or in part with public funds (local, state or federal).
Yes ☐ No ☒
12. Certify your organization has internal accounting controls as required by Massachusetts General Laws Chapter 30, Section 39R(c).
Yes ☒ No ☐

If you have answered 'Yes' to questions 2, 7 or 8 please explain.

If you answered 'Yes' to questions 4 or 5 please provide appropriate details.

If you answered 'Yes' to question 11 please provide appropriate details.

If you have answered 'No' to questions 1, 3, 6, 9, 10, or 12 please explain.

Responsive Explanation for Attachment C - Officer's Certificate, Question 4:

Certain of the affiliates of the organization have been a named party (either voluntarily or involuntarily) in legal proceedings, administrative proceedings or arbitrations initiated by a local, state or federal governmental body within the past 5 years that resulted in the company being sanctioned or ordered to pay fines or penalties in excess of \$10,000.

A list of key regulatory settlements and judgments for the last 5 years is as follows:

1. In 2012, Comcast Corporation entered into a Consent Decree with the FCC to resolve an investigation regarding Comcast's compliance with the Performance Starter condition in the Comcast-NBCUniversal Transaction Order. Comcast agreed to continue offering its "Performance Starter" service until at least February 21, 2015, representing a one-year extension beyond the requirement in the NBCUniversal Order. Comcast also made an \$800,000 voluntary contribution to the U.S. Treasury as part of the agreement.
2. In 2013, the FCC issued an Order that directed Comcast Cable Communications, LLC to place Bloomberg Television in news neighborhoods, consistent with a condition of the Comcast-NBCUniversal Transaction Order. The FCC Order followed a complaint filed with the FCC by Bloomberg Television. Parties sought judicial review and later reached a settlement.
3. In 2015, Comcast Phone of California, LLC settled with the Commission and California Attorney General to resolve investigations into Comcast's inadvertent disclosure of non-published listing information for approximately 75,000 California non-pub customers during the period of July 2010 to December 2012. The settlement was approved in Commission Decision No. 15-09-009, and the final judgment and permanent injunction stipulated to by Comcast, the California Attorney General, and the Commission was entered by the Alameda Superior Court on September 17, 2015. Comcast paid a \$25 million fine and provided additional customer compensation totaling \$8.4 million. Comcast also agreed to certain operational concessions for a three-year period.
4. In 2015, Comcast Cable Communications, LLC entered into a settlement with the California Attorney General and Alameda County regarding the company's disposal of certain electronics, as well as an inquiry into the adequacy of Comcast's efforts to protect customer information during the disposition of certain customer records. The resulting settlement agreement and consent judgment did not include any admission of violation; however, Comcast agreed to pay the state of California \$25.95 million. Compliance and reporting obligations are ongoing.
5. In 2016, Comcast Corporation entered into a Consent Decree with the FCC to resolve an investigation regarding Comcast's compliance with the "negative option billing" statute and rule prohibiting cable operators from placing charges for products or services on subscribers' bills that they did not affirmatively request. Under the Consent Decree, there was no admission of liability, but Comcast agreed to implement and abide by a compliance plan for five years to improve its customer experience. Comcast made a \$2.3 million payment to the U.S. Treasury, but the FCC Enforcement Bureau and Comcast specifically acknowledged that no agreement

was reached on the applicability of the Enforcement Bureau's interpretation of the "negative option billing" rules in this matter.

6. The Tennis Channel filed a complaint with the FCC alleging violation of 47 USC § 536 and the agency's program carriage rules by Comcast Cable Communications, LLC. An administrative law judge found a violation of 47 CFR § 1301, but the decision was appealed and overturned by the United States Court of Appeals for the District of Columbia in 2013. Petition for certiorari to the United States Supreme Court was denied. On remand to the FCC, The Tennis Channel requested the FCC to reevaluate its decision and affirm the prior decision on "new evidence"—the agency declined to do. Tennis Channel appealed again to the United States Court of Appeals which again rejected its appeal, ending the case in 2016.
7. In 2009, the West Virginia Attorney General filed a complaint in West Virginia state court, alleging that Comcast Corporation improperly "ties" the rental of set-top boxes to the provision of digital cable services. The Attorney General also alleged a claim for unjust enrichment/restitution. Comcast removed the case to the United States District Court for West Virginia, and it was subsequently transferred to the United States District Court for the Eastern District of Pennsylvania and consolidated with multidistrict litigation. After an exhaustive procedural history, in November 2015, the District Court did not approve a settlement agreement, and the plaintiffs then appealed the decision to the Third Circuit Court of Appeals. The Circuit Court remanded back to the District Court. The case is currently pending in District Court.

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Executive Summary

Comcast is a leading communications provider in Massachusetts, with voice, high-speed Internet, and video services for both residential and business customers. Since 1996, Comcast has invested over \$93 billion nationwide to develop and deploy a range of new broadband technologies as part of our commitment to provide superior services to our customers. As a result, Comcast has established an industry-wide reputation for technology leadership and operational efficiency. The company is developing our Internet products and services of our business by enhancing speeds for residential and business customers and by marshaling our resources as one of the nation's leading providers to make significant investments in both customer and network support. Further, with our state of the art voice and video products, Comcast has created new and convenient ways for our customers to access the communications tools, entertainment and content they want, when and where they want it.

Comcast's advanced network has proven readily scalable, reliable and built for growth, enabling Comcast to not only meet but also stay well ahead of consumer demand. In fact, Comcast has built, with private capital, a fiber backbone at the core of our network that stretches across the country with about 153,000 route miles of fiber - enough to wrap around the earth nearly six times – using the industry's most advanced optics/lasers and IP routing technologies. The company has invested significant resources in both local and national Network Operations Centers to ensure continual proactive monitoring of network health. The company also maintains large, locally based engineering and technical operations teams that work around the clock to maintain this level of reliability and to directly support the company's business and residential customers.

Comcast has a long history of working with local governments and organizations. Throughout our national footprint, Comcast collaborates with a wide range of established community organizations, leveraging their local expertise to deliver maximum benefit to our local communities and to build strong relationships in the neighborhoods, towns, and cities that we serve nationwide. In the Commonwealth, we have been granted video/CATV franchise agreements by 241 communities. We are proud to have provided over \$27 million in cash and in-kind contributions to our local partners throughout the Commonwealth in 2015 in the form of Comcast Foundation grants, sponsorships, volunteer hours, courtesy services and in-kind donations. We have also provided \$563,000 in Leaders & Achievers Scholarships to graduating high school seniors in Massachusetts over the last five years, and helped to spruce up community sites each year during Comcast Cares Day, our nationwide day of employee volunteerism.

We continue to help communities address the digital divide, both with regard to broadband adoption and access. Comcast's Internet Essentials program is the nation's largest and most comprehensive high-speed internet adoption program, with a focus on closing the digital divide and connecting low-income Americans to the internet.

While Comcast continues to review opportunities to expand our network, as the MBI recognizes, there are areas in the Commonwealth that do not fit the traditional economic model of prudent investment. The MBI has identified 40 towns, so designated and, as a result, lacking access to broadband service. With the MBI's support, the economics of deploying broadband infrastructure to these areas would be altered. Comcast proposes to deploy new broadband plant in four of these towns, as more fully described in this proposal. The towns included are: Goshen, Montgomery, Princeton, and Shutesbury.

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Company History

Comcast Corporation is a global media and technology company with two primary businesses, Comcast Cable and NBCUniversal. Comcast Cable is one of the nation's largest video, high-speed Internet and phone providers to residential customers under the XFINITY brand and also provides advanced services to businesses. NBCUniversal operates news, entertainment and sports cable networks, the NBC and Telemundo broadcast networks, television production operations, television station groups, Universal Pictures and Universal Parks and Resorts. Inspired by a rich heritage, Comcast NBCUniversal has the experience, creativity and leadership to shape the future of media and technology.

Comcast has come a long way since our beginnings as a single-system cable operator in Tupelo, Mississippi in 1963. Today, Comcast is a leader in the worlds of media, entertainment and technology, and our story has unfolded due to an entrepreneurial spirit that is the foundation of everything we do.

Our cable systems, serving 39 states and the District of Columbia, are organized into three divisions: the Central Division, West Division and Northeast Division. The Northeast Division (“NED”) of Comcast Cable is led by Kevin Casey, Northeast Division President, and is headquartered in Manchester, New Hampshire. The Northeast Division is home to approximately 22,000 Comcast employees serving nearly 7.5 million customers. Five Regions comprise the Northeast Division: Beltway, Freedom, Keystone, Greater Boston, and Western New England. The Greater Boston Region (“GBR”) is led by Tracy Pitcher, Regional Senior Vice President. Headquartered in Chelmsford, Massachusetts, GBR serves approximately 1.9 million customers in Massachusetts (including Cape Cod and the Islands), Maine, and New Hampshire and is home to nearly 4,000 employees. The Western New England Region (“WNER”) is led by Michael Parker, Regional Senior Vice President, and is headquartered in Berlin, Connecticut. WNER is home to more than 1,700 Comcast employees with nearly 750,000 customers, including those in the 35 communities along the I-91 corridor of Western Massachusetts up and down the Pioneer Valley.

Technical Proposal

Comcast’s network is built for speed and fueled by innovation. It is capable of supporting next-generation broadband speeds and video technologies today and well into the future. We have built a fiber backbone at the core of our hybrid fiber coaxial (“HFC”) cable network that stretches across

the country with approximately 153,000 route miles of fiber - enough to wrap around the earth nearly six times – using the industry’s most advanced optics/lasers and IP routing technologies. Our network structure offers the most flexibility now and into the future. We can surgically add speed, capacity and fiber to our networks in a smart and economically feasible way. Our existing network is built for innovation and will only get better as new technologies emerge. In 2015, we introduced Gigabit Pro, the industry’s first residential 2 Gbps service ever offered by a U.S. Internet Service Provider. The industry continues to deliver great speeds over DOCSIS 3.0, and is moving purposefully toward DOCSIS 3.1, which we began deploying in Atlanta, Chicago, Detroit and Nashville in 2016, with more markets to come this year. DOCSIS 3.1, combined with our forthcoming Gigabit Gateway, will eventually support gigabit speeds over our HFC network throughout our footprint.

Comcast built one of the world’s fastest, most powerful networks. Now we are making it smarter. Our customers’ thirst for rich, dynamic online content is unquenchable. The Smarter Network is how we will ensure that they continue to get what they want, when they want it, over any device or service they want to use. This approach leverages cloud, backbone and architecture advancements to provide a faster, stronger and more flexible network to support the growing needs of the digital world. By optimizing traffic routing, and moving resources closer to where they are needed, the Smarter Network provides the key to managing ever-increasing traffic demands of today’s Internet. The powerful combination of our broadband and WiFi network and the cloud is enabling us to invent and bring game-changing products to market, redefining how our customers enjoy entertainment, connect and communicate.

We have transformed how Comcast does business, which has enabled us to deliver a new generation of products to our customers, and become a leading media and technology company, in part, as a result of our investment in Comcast Labs. Comcast Labs is our cross-functional innovation and development team that identifies and creates products of the future. Comcast Labs’ engineers and developers leverage internal resources and work with vendors to develop technologies and applications that ultimately become new products and services. We have migrated to do business as a rapidly growing software company versus a hardware company. We are structured for agility and speed to support the fastest innovation cycle Comcast has experienced and the industry has ever seen. Comcast Labs has already developed some of the industry’s most important innovations, including the talking guide and voice remote, next-generation guides, and many more.

Importantly, the FCC in most recent Measuring Broadband in America report (<https://www.fcc.gov/reports-research/reports/measuring-broadband-america/measuring-fixed-broadband-report->) found that Comcast’s actual speeds (download and upload) were above advertised speeds, that is, above 100 percent (see Chart 4). Moreover, the ratio of actual to advertised speeds has been above 100 percent (see Chart 13.1).

On the issue of scalability to deliver faster speeds and accommodate increased demand, the FCC in the report noted above addresses this in Chart 12.1, which shows that last mile coax cable networks have been delivering actual download speeds that have been steadily improving and catching up to the last mile fiber networks, and, as we noted above, this steady improvement will only increase with our roll out of DOCSIS 3.1.

Proposed Coverage

Goshen, Montgomery and Shutesbury

In submitting a proposal to build, deploy, own, and operate broadband infrastructure in the currently unserved towns of Goshen, Montgomery and Shutesbury, Comcast, through our Western New England Region, relies on the data provided by the MBI in its RFP. Given that these towns are not within Comcast's existing footprint, and Comcast has no pre-existing relationship with the towns, Comcast does not possess any independent data regarding the number of premises, locations and relevant distances in the proposed towns. As Comcast and the MBI agreed in the Broadband Extension Program, Comcast suggests that a Reconciliation Date be negotiated at which time Comcast will provide more specific timelines and coverage data after preliminary design work is complete.

Comcast notes that these areas are very rural and lack the population density that Comcast considers sustainable under our business model. Moreover, Comcast is under no regulatory or other obligation to deploy broadband in these areas. Therefore, Comcast would not, absent the incentive provided by the MBI, consider deploying infrastructure in these towns. Using funds contemplated by the RFP, Comcast would deploy our HFC cable network over a total of 99 route miles to bring our full suite of products and services, including Internet service, to residential and business consumers in the towns of Goshen, Montgomery and Shutesbury. Comcast requests that the MBI contribute the full amount of the construction allocation amount for each town. In addition, Comcast requests that the MBI contribute the professional fee allocation for each town. Finally, in order to cover the significant costs associated with a project of this nature, Comcast seeks 50% of the amount the MBI details as the town portion. Comcast understands that this amount may be appropriated by the town or some other source.

Comcast expects to complete the proposed network construction in these towns within 24 months and proposes to reach at least 96% coverage in each town up to the miles specified in this proposal. The detailed proposal for each of these three towns follows:

Goshen

Comcast proposes to build 35 route miles of plant capable of delivering all of our services, including Xfinity Internet. Comcast believes this expansion will provide at least 96% of broadband coverage in the town at this time based on the route miles identified by MBI. Comcast commits to complete the build within 24 months, with limited exceptions to be negotiated with the MBI. Comcast requests \$450,000 from the construction allocation, \$320,000 from the professional service allocation, and 50% of the town (or other) contribution or \$690,000.

Montgomery

Comcast proposes to build 27 route miles of plant capable of delivering all of our services, including Xfinity Internet. Comcast believes this expansion will provide at least 96% of broadband coverage in the town at this time based on the route miles identified by MBI. Comcast commits to complete the build within 24 months, with limited exceptions to be negotiated with the MBI. Comcast requests \$300,000 from the construction allocation, \$250,000 from the professional service allocation, and 50% of the town (or other) contribution or \$475,000.

Shutesbury

Comcast proposes to build 37 route miles of plant capable of delivering all of our services, including Xfinity Internet. Comcast believes this expansion will provide at least 96% of broadband coverage in the town at this time based on the route miles identified by MBI. Comcast commits to complete the build within 24 months, with limited exceptions to be negotiated with the MBI. Comcast requests \$510,000 from the construction allocation, \$360,000 from the professional service allocation, and 50% of the town (or other) contribution or \$785,000.

With respect to these three towns, Comcast's proposal is not severable.

Princeton

While the Town of Princeton is one of the unserved towns in Massachusetts, unlike the three towns above, Comcast has independent data about the number and location of premises in the town. During the summer of 2016, Comcast met with town officials and appeared at a public hearing to discuss expansion options. The town issued a Request for Cable License Applications, to which Comcast, through our Greater Boston Region, filed a timely response. Comcast conditioned the application for a franchise agreement on first reaching an agreement with the MBI regarding the grant funding available in Princeton. In preparation of our response, Comcast conducted a physical walk-out of the town, taking measurements and pole and house counts. As a result, our proposal for Princeton is based on the data and design Comcast produced.

According to our data, there are 1,434 premises in the Town of Princeton, including commercial premises. Comcast proposes to construct our plant over 60 route miles so that each premise is serviceable, according to the MBI definition. Construction would be approximately 95% aerial and 5% underground.

In addition to the Comcast contribution, Comcast requests that the MBI contribute the construction allocation of \$910,000 and a portion of the professional service fee allocation. The full amount of the professional service fee may not be necessary because Comcast's cost estimates include costs associated with make-ready. Comcast also understands that the town may have conducted some portion of make-ready work. Depending on the nature and scope of the town's make-ready efforts, Comcast's costs may be reduced. Comcast proposes that if awarded the grant for Princeton, Comcast will re-evaluate the status of the make-ready and revise its cost estimates accordingly.

Comcast commits to complete the Princeton network construction within 12-18 months, with limited exceptions to be negotiated with the MBI.

Upon completion of the network construction in Goshen, Montgomery, Princeton and Shutesbury, Comcast will solely own, operate, and maintain the network. There will be no further contribution required by any town or the MBI. Comcast will offer our full suite of products and services to residential and commercial customers and will be fully responsible for updating our offerings in a manner similar to that in other areas currently served by Comcast.

a. Map delineating the proposed coverage area in each Town that would be achieved upon completion of the Network(s).

Enclosed is a map depicting the proposed design in the town of Princeton. There was insufficient time provided by the requirements of the RFP to design a map with the proposed coverage areas for Goshen, Montgomery and Shutesbury. However, Comcast proposes to build our network to cover the route miles identified in this proposal in each of the proposed towns, to pass and make serviceable at least 96% of each town. Comcast will provide the MBI and towns with maps if the Comcast proposal is approved and time is allowed for necessary design work.

b. Identify the number of premises and percentage of Premises in each Town that will be passed and become serviceable.

Goshen – at least 96% based on MBI data

Montgomery – at least 96% based on MBI data

Princeton – at least 99% based on Comcast data

Shutesbury – at least 96% based on MBI data

- c. Indicate whether the proposed coverage area includes premises located on private roads and ways.**

Comcast anticipates that the coverage area will include premises located on private roads and ways.

- d. Indicate any support or cooperation or legal agreements that the Respondent will require from each Town to facilitate the development of the Network(s).**

Comcast constructs our network pursuant to Title VI of the Federal Communications Act (47 USC 521, et seq.) of 1934, as amended. Comcast's plant is fully integrated: dozens of converged regional area networks interconnect to create a fiber backbone that delivers video, voice and high-speed Internet services to tens of millions of customers throughout the country. IP technology ties Comcast's network together, creating a highly scalable connectivity platform or "IP core." Since Comcast's network is not used exclusively for one service offering, regulated or unregulated, Comcast must secure franchise agreements for regulated cable services in each defined local franchising authority in our proposed service area prior to commencing construction.

Pursuant to applicable Massachusetts law, the Board of Selectmen in each of these communities has authority over cable franchising, and requires Comcast to negotiate franchise agreements with each municipality. Comcast currently holds 241 franchises in the Commonwealth. Our experience is that franchise negotiations can be protracted based on local resources, schedules and community cable-related needs claimed by municipalities. This process may delay the expansion of broadband in these communities. Comcast fully accepts the terms of the Model Franchise attached to the RFP and believes that agreement with these terms would expedite, and are necessary for, timely broadband deployment in these communities.

In addition to securing a franchise from local municipalities, there are other approvals that may be required. Underground construction in the proposed areas would likely require Comcast to apply for and receive local construction permits. We do not expect the permitting process to cause unnecessary delay and will apply for such permits in the normal course of business.

Comcast Phone of Massachusetts, Inc. ("Comcast Phone") is authorized to provide facilities-based and resold local exchange, interexchange and other telecommunications services pursuant to its Amended Statement of Business Operations filed on February 18,

2003 with the Massachusetts Department of Telecommunications and Energy, (now the Department of Telecommunications and Cable or "DTC"). In Massachusetts, Comcast Phone has an interconnection agreement with Verizon of New England, Inc. d/b/a Verizon Massachusetts originally dated June 26, 2001 and approved by the Department of Telecommunications and Energy on July 12, 2001 (Comcast Phone is the successor to MediaOne Telecommunications of Massachusetts, Inc. and AT&T Broadband Phone of Massachusetts, Inc.).

In Massachusetts, Comcast offers retail voice service through its affiliate, Comcast IP Phone, LLC, which provides interconnected Voice over Internet Protocol ("VoIP") services as defined in 47 C.F.R. Section 9.3. Interconnected VoIP services are subject to several FCC rules governing things such as 911 services, number portability, maintenance of calling records, funding of federal universal service and accessibility. <https://www.fcc.gov/consumers/guides/voice-over-internet-protocol-voip>. The entry, rates, terms or conditions of VoIP Service or IP enabled service, are not subject to regulation by the Commonwealth of Massachusetts or its political subdivisions. Mass. Gen. Laws Ch. 25c, Sec. 6a.

Broadband Service Offerings and Prices

Residential Customers

Comcast has changed the Internet experience for millions of customers by providing the nation's fastest, most reliable Internet and in-home WiFi speeds, in addition to online security for no extra cost. Comcast has increased speeds 17 times in 15 years, and in October 2016, we increased Performance Pro to 100 Mbps and Blast! to 200 Mbps. Approximately 80% of Comcast's residential Internet customers select a speed tier of at least 50 Mbps or higher, though Comcast does offer tiers of Internet service at both 25 Mbps and 10 Mbps.

Comcast currently serves more than 24 million high-speed Internet customers, converging our Internet service with phone and video to create new and convenient ways for customers to access the communications tools, entertainment and content they want, when and where they want it. Comcast continues to deliver the fastest speeds to the most homes in the country so our customers can have a terrific online experience.

While Comcast is extremely proud of providing our customers with the fastest and most reliable Internet experience, we are equally proud of our efforts to close the Digital Divide. In order to help more families get online to access all the Internet has to offer students and families, Comcast introduced a low-cost home Internet service called Internet Essentials to qualified low-income households five years ago. Since the program's inception, over 3 million low-income Americans

have been connected to the Internet, many for the first time. Comcast works with community partners, housing authorities and school districts to spread awareness about the program and the importance of Internet access at home. Households with at least one child eligible for the National School Lunch Program or that receive HUD housing assistance, are eligible for Internet Essentials. Eligible households must also live in an area where Comcast offers Internet service, must not have subscribed to Comcast Internet service within the last 90 days, and must not have outstanding Comcast debt that is under one year old. Internet Essentials includes an economy Internet product currently priced at \$9.95 per month (excluding applicable fees and taxes). Currently, Internet Essentials customers may also purchase a refurbished laptop or desktop computer for \$149.99 and have access to free digital literacy training.

Comcast also understands our customers' demand for mobility and is creating a WiFi network that meets today's needs and stays ahead of tomorrow's consumer demands. Comcast delivers the fastest WiFi network in North America and one of the largest in the world, and provides the foundation our customers need to power their Internet-connected devices and experiences, in and out of the home. We deliver the fastest in-home WiFi with the Xfinity Wireless Gateway, an all-in-one device that gives customers reliably fast speeds with the most coverage in their home so everyone can get online and do more on their devices all at the same time. Most Xfinity Internet customers can access more than 15 million outdoor and indoor WiFi hotspots nationwide at no additional cost. The Xfinity WiFi App makes it easy to locate the hotspots. This WiFi access enables customers to save on their cellular data costs by connecting mobile devices to Xfinity WiFi.

The value of our customers' Xfinity Internet experience is further enhanced through our security offerings. Comcast takes its responsibility to provide a safe and secure online experience very seriously. Comcast provides unparalleled online security for free with Constant Guard, which includes the top-rated Norton Security Suite (a \$160 value) with antivirus and identity theft protection. A comprehensive Security website at <http://constantguard.xfinity.com> serves as an online resource to help customers protect themselves from spam, viruses and other online threats. Customers can also learn about parental controls that can help protect their children from cyber bullying, harassment and online predators. The Parental Controls website (<http://parents.xfinity.com>) shows parents how they can use parental controls across a variety of platforms (TV, online, mobile) to meet their family's safety needs. It also includes resources, games, videos, and activities to teach children about Internet safety.

Finally, and most importantly, Comcast is working hard to create the best customer service and customer experience. We are reinventing how we interact with our customers and deliver an exceptional experience in every way. We are focused on respecting our customers' time, making our customers' experience with us simpler and easier, fixing things right the first time and making it right if we fall short. Everyone at Comcast is engaged in these efforts, from call center

representatives to technicians, from our billing department to our CEO. Our goal is simple - we want every customer to have an exceptional experience with us – from the moment they order a new service, to installation, to the way we communicate with them, to how we respond to issues. To accomplish this transformation we have made incremental investments of \$300 million in both 2015 and 2016 on tools and technology.

As part of our efforts to improve the customer experience, we have hired call center representatives, and trained them on all aspects of our products and services. The changes we are making have started to have an impact but a transformation at the level we are trying to achieve will take time. There is more work to be done and we are all committed to doing it. We are confident that we will provide additional Massachusetts consumers with an exceptional and valuable broadband experience upon selection through this RFP process.

Comcast's Internet service product, Xfinity Internet, is offered to our customers based on national pricing plans. Thus, customers in central and western Massachusetts are offered the same services at the same prices as customers in Springfield or Boston.

As of December 20, 2016, Comcast offers the following Xfinity Internet Tiers (prices do not include monthly equipment rental fees):

Internet Essentials	10/1 Mbps	\$9.95 (available to eligible low-income households)
Performance Starter	10/2 Mbps	\$49.95
Performance	25/5 Mbps	\$61.95/\$74.95 (bundled/stand-alone)
Performance Pro	100/5 Mbps	\$71.95/\$84.95 (bundled/stand-alone)
Blast!	200/20 Mbps	\$74.95/\$87.95 (bundled/stand-alone)
Gigabit Pro	2/2 Gbps	\$299.95

In addition, Comcast will offer residents and businesses in the towns covered by this proposal access to our full suite of products and services, including Xfinity video, over our X1 operating system, Xfinity Internet, Xfinity Voice, and Xfinity Home, which integrates with other Comcast products and existing services and enables customers to access their home security and automation system at home through the touch screen console, X1 operating system, or on the go with the Xfinity Home app or web portal. These products and service will be the same quality and price as those Comcast offers in major metropolitan areas. Please see Attachment G which contains the Price Listings of neighboring communities for a sample of a complete list of services provided.

Commercial Customers

Comcast Business provides advanced communication solutions to help companies of all sizes be more productive. In 2006, Comcast invested in the people, systems and processes to bring small

and medium-sized businesses (SMB) Internet, voice and TV services. We proved that we were committed to bringing services at a good value that help them grow. After our success in the SMB segment, we applied that same commitment to the mid-market, bringing customers advanced services like Ethernet, PRI and our award-winning hosted PBX service Business VoiceEdge. As a result, we grew Comcast Business from \$256 million to \$4 billion in just eight years. After becoming one of the fastest growing providers in the mid-market we set our sights on large enterprises in 2015, announcing a new team and a new managed services portfolio designed to serve national companies with locations both in and out of our traditional cable footprint.

Throughout this evolution, our success has been made possible by leveraging Comcast's powerful, advanced network, our technical and operational expertise, and especially our local resources dedicated to servicing business customers. We are built for scale and speed, and continue to grow and move up-market to new customer markets like hospitality, education, healthcare and government.

Operational Structure and Capacity.

Comcast's local employees have constructed and maintained thousands of miles of network infrastructure in Massachusetts, providing serviceability to over 2,740,000 homes and 231,000 business locations. Comcast employs nearly 4,000 people in Massachusetts. Since 2012 alone, Comcast has expanded our network, building over 100 miles of new plant in Massachusetts, 75 miles of which are in Western Massachusetts. Of these 75 miles in Western Massachusetts, it bears noting that this construction encompassed nearly 900 separate projects, 43 miles of aerial build and 32 miles of underground build passing nearly 2,600 residences and businesses without prior access to the Comcast suite of services.

Assurance of Long-Term Service

1. Comcast commits to providing broadband service to the households included in this proposal for a minimum of 15 years.
2. Comcast commits to maintain our Network in a state of good operation and repair consistent with applicable industry standards.
3. Comcast commits to make broadband service available on terms, conditions, and prices comparable to those available for similar service in the region.

Project Schedule

The project shall commence upon execution of the Grant Disbursement Agreement and shall continue through to completion based on an agreed upon schedule and have the following components:

Project Engineering

- This process requires Comcast to survey, measure and map pole line footages. All collected data will then be utilized to complete the plant design. The design data will be used to finalize all right of way preparation. This phase is complete for Princeton.

Right of Way Preparation

- Comcast will negotiate pole attachment agreements or amendments to existing pole attachment agreements with the pole owners.
- Comcast will complete all necessary pole applications with the appropriate pole owners. Those application(s) along with pole application fees will be submitted for utility pole owner survey. Comcast will participate, as necessary, in all field survey activities in conjunction with the utility pole owners. This process can take 45-60 days depending on the utility entity. Comcast will receive make-ready (preparing poles for an additional attachment) estimates from the utility pole owners and promptly forward payment for the make ready work to be performed. The make ready work process can take the pole owners 90-305 days depending on the scope of work.
- Additionally, during this period, Comcast will make contact with all "nonstandard drop" customers to determine if they will be interested in Comcast services and if they would allow Comcast to perform necessary work on their private property.
- Material procurement and some pre-construction work will occur in this period.

Construction/installation of fiber, coax, and equipment

- The components for this process are procurement of materials, aligning construction contract labor, building the infrastructure, splicing and activation. The material procurement and pre-construction work performed during the right of way preparations will enable Comcast to proceed with actual construction as soon as pole licensing is granted by the utility pole owners. Any construction tasks that are not dependent on a pole attachment license, such as underground construction, will be completed during the right of way preparations, if possible.

Turn-up, test and database work

- Activation of all plant will be completed by both in-house employees and select contract personnel. The final quality control review of all new infrastructure will be completed by Comcast employees to ensure all new construction meets or exceeds applicable FCC standards.

Notice to potential customers of service availability

- Notice to potential customers of service availability will occur on a rolling basis as construction is completed. As noted above, an additional notice of service availability will be provided not later than 20 days prior to the completion date. The time frames for completing construction, testing and turn up work referenced above represent outside dates that will be refined based on

Comcast's projected timing of completion of the required network construction either by town or by sub-areas or neighborhood.

Proposed Grant Amount: Attachment F

Comcast remains open to considering additional towns for broadband deployment options, such as those outlined in this proposal, in the future. As our capital expenditures are budgeted on an annual basis, Comcast is only able to commit the resources available at this point in time.

Therefore, this proposal only includes the four towns identified herein.

Experience and References

For many decades, Comcast, through the Western New England Region, has served 35 communities along the I-91 corridor of Western Massachusetts up and down the Pioneer Valley. In addition, through the Greater Boston Region, Comcast has served 206 communities in central and eastern Massachusetts. Many of these communities are very rural in nature. Our initial franchise agreements traditionally had a designated build area along with a density model for plant/line extension. Throughout the term of every franchise agreement, line extensions occurred each year per line extension models. As franchises were renewed, new rural pockets were designated for plant extension.

Another example of rural deployment of broadband occurred in the State of Vermont. In the last two years, approximately 82.28 miles of plant extensions have been built in Vermont. Of these 82.28 miles, approximately 51.68 miles passed 1,055 commercial units and approximately 30.6 miles passed 1,736 homes. The plant extensions were built in response to customer requests for service in areas with less than 16 homes per mile. Additionally, Comcast built approximately 16.04 miles of plant extensions in partnership with the Vermont Telecommunications Authority. These plant extensions expanded service in four Vermont towns and were also in areas with less than 16 homes per mile.

Finally, Comcast was awarded a broadband extension grant by the MBI under the cable extension program. We are currently in the process of designing the network for the nine towns included in the Broadband Extension Program. Comcast has met all deliverables to date.

Reference:

James Porter, Director & Smart Grid Policy
Vermont Department of Public Service
Telecommunications and Connectivity Division
112 State Street, Drawer 20
Montpelier, VT 05620-2601
Telephone: 802-828-4003
E-mail: james.porter@state.vt.us

Financial Resources

Comcast's Form 10-K Annual Reports filed with the United States Securities and Exchange Commission for the past 3 years are voluminous. In an effort to conserve resources, Comcast is not submitting hard copies with this Response; however, electronic versions of Comcast's Form 10-K Annual Reports can be found at <http://cmcsa.com/> and more specifically at:

2015: <http://cmcsa.com/secfiling.cfm?filingID=1193125-16-452423>

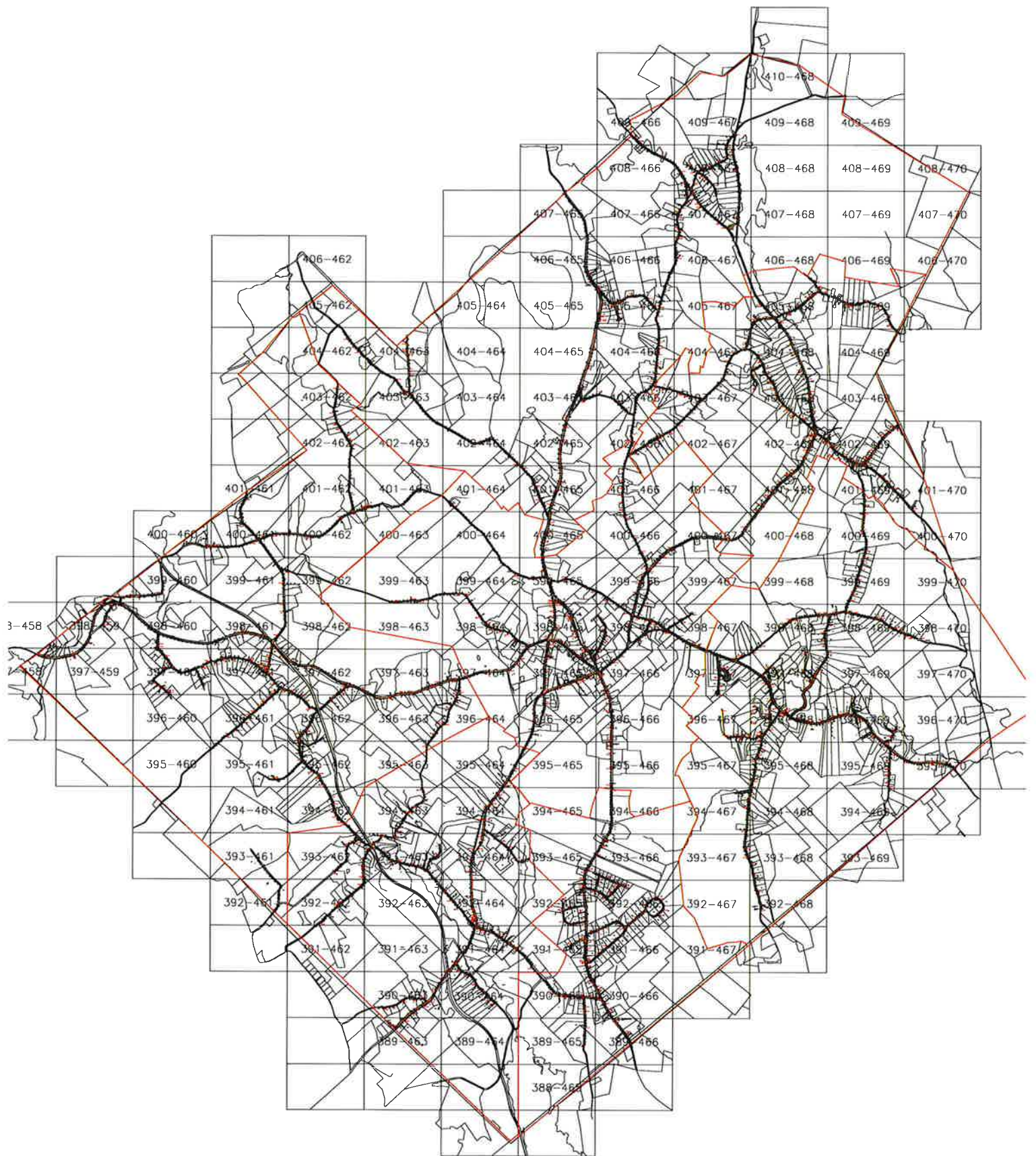
2014: <http://cmcsa.com/secfiling.cfm?filingID=1193125-15-68526>

2013: <http://files.shareholder.com/downloads/CMCSA/3149990513x0xS1193125-14-47522/1166691/filing.pdf>

If hard copies of the Form 10-K Annual Reports are desired, Comcast is happy to provide this information upon request.

Cable Television Licenses: Indicate willingness to accept the general terms of Model franchise.

Comcast accepts the general terms of the Model Franchise.



Services & Pricing

Effective January 1, 2017

1-800-XFINITY | xfinity.com



AGAWAM, MA (R-003)

Granby, Holyoke, South Hadley, Southwick, Westfield & West Springfield, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add ³	\$39.95
For SurePrice add	\$35.00

TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle

Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited TM	\$148.49
SurePrice⁵	\$124.99

Preferred XF Triple Play Bundle

Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited TM	\$161.49
SurePrice⁵	\$144.99

HD Preferred XF Triple Play Bundle

Includes Digital Preferred and Starz [®] for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited TM	\$171.49
SurePrice⁵	\$154.99

HD Preferred Extra XF Triple Play Bundle

Includes Digital Preferred, Showtime [®] , Starz [®] , TMC [®] , and Streampix [™] for primary outlet, HD Technology Fee, Blast! [™] Internet and XFINITY Voice Unlimited TM	\$188.49
SurePrice⁵	\$174.99

HD Premier XF Triple Play Bundle

Includes Digital Premier, Streampix [™] and DVR Service or AnyRoom [®] DVR Service for primary outlet, and HD Technology Fee, Blast! [™] Internet and XFINITY Voice Unlimited TM	\$216.49
SurePrice⁵	\$194.99

HD Complete XF Triple Play Bundle

Includes Digital Premier, Streampix [™] , Sports Entertainment Package and DVR Service or AnyRoom [®] DVR Service for primary outlet, Digital Additional Outlet Service on up to 3 TVs, HD Technology Fee, Blast! [™] Internet, Internet/Voice Equipment Rental and XFINITY Voice Unlimited TM	\$246.49
SurePrice⁵	\$224.99

XFINITY LATINO PAQUETE TRIPLE

XFINITY 3300 Latino

Includes XFINITY TV 300 Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited TM and Carefree Minutes Latin America 300	\$135.99
SurePrice⁵	\$124.99

XFINITY 3450 Latino

Includes XFINITY TV 450 Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited TM and Carefree Minutes Latin America 300	\$143.49
SurePrice⁵	\$134.99

XFINITY 3600 Latino

Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited TM and Carefree Minutes Latin America 300	\$161.49
SurePrice⁵	\$144.99

XFINITY 3650 Latino

Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz [®] for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited TM and Carefree Minutes Latin America 300	\$171.49
SurePrice⁵	\$154.99

DOUBLE PLAY PACKAGES

Internet Plus

Includes Limited Basic, HBO [®] , Streampix, standard definition digital converter and remote for primary outlet and Performance Internet	\$82.95
SurePrice⁵	\$64.99

Internet Pro Plus with HBO[®]

Includes Digital Economy, HBO [®] and Streampix for primary outlet and Performance Pro Internet	\$89.95
SurePrice⁵	\$74.99

Internet Pro Plus with Showtime[®]

Includes Digital Economy, Showtime [®] and Streampix for primary outlet and Performance Pro Internet	\$86.95
SurePrice⁵	\$74.99

Preferred XF Double Play

Includes Digital Preferred for primary outlet and Performance Pro Internet	\$148.85
SurePrice⁵	\$109.99

Premier XF Double Play

Includes Digital Premier for primary outlet and Performance Pro Internet	\$187.99
SurePrice⁵	\$139.99

XFINITY 2300 Latino

Includes XFINITY TV 300 Latino for primary outlet and Performance Internet	\$111.90
SurePrice⁵	\$99.99

XFINITY 2450 Latino

Includes XFINITY TV 450 Latino for primary outlet and Performance Internet	\$131.90
SurePrice⁵	\$109.99

XFINITY 2600 Latino

Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet	\$167.80
SurePrice⁵	\$119.99

Internet Plus Latino

Includes XFINITY TV 150 Latino, standard definition digital converter and remote for primary outlet and Performance Internet	\$82.95
SurePrice⁵	\$64.99

XFINITY TV¹

BASIC SERVICES

Agawam

Limited Basic	\$5.25
Expanded Basic Includes standard definition digital converter and remote for primary outlet	\$64.70
Franchise Related Cost	\$0.14

Granby

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO PAQUETE TRIPLE REWARDS

	Regular Price	Starter XF, XFINITY 3450 Latino	Preferred XF, XFINITY 3600 Latino	HD Preferred XF, XFINITY 3650 Latino	HD Preferred Extra XF	HD Premier XF ⁵	HD Complete XF ⁶
HBO [®]	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included
Showtime [®]	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
Starz [®]	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax [®]	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel [®]	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
Sports Entertainment Package	\$9.95	\$9.95	\$8.95	\$8.95	\$8.95	\$8.95	Included
DVR Service	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom [®] DVR Service	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Digital Additional Outlet Service (SD or HD)	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included (up to 3)
HD Technology Fee	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast! [™] Speed Upgrade	\$74.95	\$13.00	\$13.00	\$13.00	Included	Included	Included
Gigabit Pro Upgrade	\$299.95	\$238.00	\$238.00	\$238.00	\$225.00	\$225.00	\$225.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/Policies.

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Limited Basic	\$8.75
Expanded Basic Includes standard definition digital converter and remote for primary outlet	\$61.20
Franchise Related Cost	\$0.73
Holyoke	
Limited Basic	\$5.50
Expanded Basic Includes standard definition digital converter and remote for primary outlet	\$64.45
Franchise Related Cost	\$0.34
South Hadley	
Limited Basic	\$5.00
Expanded Basic Includes standard definition digital converter and remote for primary outlet	\$64.95
Franchise Related Cost	\$0.44
Southwick	
Limited Basic	\$8.75
Expanded Basic Includes standard definition digital converter and remote for primary outlet	\$61.20
Franchise Related Cost	\$0.17
West Springfield	
Limited Basic	\$5.25
Expanded Basic Includes standard definition digital converter and remote for primary outlet	\$64.70
Franchise Related Cost	\$0.26
Westfield	
Limited Basic	\$5.25
Expanded Basic Includes standard definition digital converter and remote for primary outlet	\$64.70
Broadcast TV Fee (all areas)	\$7.00

DIGITAL SERVICES

Digital Economy Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View and On Demand programming, and Music Choice®	\$39.95
With XFINITY Voice or Internet Service	\$37.95
Digital Starter Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice®	\$69.95
Digital Preferred Includes Digital Starter and the Digital Preferred Tier	\$87.90
Digital Preferred plus One Premium Includes Digital Preferred and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$99.90
Digital Preferred with HBO® Includes Digital Preferred and HBO®	\$102.90
Digital Preferred plus Two Premiums Includes Digital Preferred and choice of two premium channels of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$111.90
Digital Preferred with HBO® and One Premium Includes Digital Preferred, HBO® and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$114.90
Digital Premier Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®	\$134.90
XFINITY TV 150 Latino Includes Limited Basic, XFINITY TV Latino, standard definition digital converter and remote for primary outlet	\$27.95
XFINITY TV 200 Latino Includes Digital Economy, XFINITY TV Latino for primary outlet	\$41.95
XFINITY TV 300 Latino Includes XFINITY TV 200 Latino and additional digital channels for primary outlet	\$49.95
XFINITY TV 450 Latino Includes XFINITY TV 300 Latino and additional digital channels for primary outlet	\$69.95

XFINITY TV SERVICES

HBO®	\$15.00
Showtime®	\$12.00
Starz®	\$12.00
Cinemax®	\$12.00
The Movie Channel®	\$12.00
Playboy®	\$15.00
Sports Entertainment Package Includes over 28 channels including NFL RedZone, ESPN, ESPN Goal Line, PAC 12, Big Ten Network, CBS Sports Network, FCS Atlantic, and FCS Central	\$9.95
Family Tier Includes over 35 channels including CNN Headline News, PBS Kids Sprout, National Geographic, and HGTV	\$14.95
XFINITY TV Latino Includes over 45 channels of Spanish Language programming	\$17.95
Digital Preferred Tier Includes over 65 channels including Cooking Channel, Destination America, DIY, and Disney Junior	\$17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$29.95
Digital Preferred Tier with HBO® Includes Digital Preferred Tier and HBO®	\$32.95

Digital Preferred Tier plus Two Premiums Includes Digital Preferred Tier and choice of two premium channels of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$41.95
Digital Preferred Tier with HBO® and One Premium Includes Digital Preferred Tier, HBO® and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$44.95
Digital Premier Tier Includes Digital Preferred Tier, HBO®, Showtime®, Starz®, Cinemax®, and The Movie Channel®	\$64.95
HD Technology Fee	\$9.95
DVR Service	\$10.00
AnyRoom® DVR Service	\$10.00
Digital Additional Outlet Service (SD or HD)	\$9.95
with DVR Service	\$19.95
with AnyRoom® DVR Service	\$19.95
with AnyRoom® DVR Service (client)	\$9.95
with CableCARD	\$7.45
Digital Adapter Additional Outlet Service (SD or HD)	\$5.99
with Digital Economy	\$5.99
with Family Tier	\$5.99
with XFINITY TV Latino	\$5.99

INTERNATIONAL SELECTIONS

Rai Italia (Italian)	\$9.99
TV5 MONDE (French)	\$9.99
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99
RTN (Russian)	\$14.99
Willow Plus (South Asian/Cricket Sport)	\$14.99
Zee TV (South Asian)	\$14.99
SIC International (Portuguese)	\$9.99
TV Globo (Portuguese/Brazilian)	\$19.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Too Much for TV On Demand	\$14.99
Disney Family Movies On Demand	\$5.99
Gaiam TV Fit & Yoga On Demand	\$6.99
Lifetime Movie Club On Demand	\$3.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Girlfriends Films On Demand	\$19.99
Wicked On Demand	\$19.99
Pay-Per-View and On Demand Movies and Events (per title or event)	Prices Vary
Streampix	\$4.99
Vivid On Demand Subscription	\$19.99
Hustler On Demand Subscription	\$19.99
TEN On Demand Subscription	\$19.99

SPORTS PACKAGES

MLB Extra Innings®	Call 1-800-XFINITY for pricing
NHL® Center Ice®	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

Limited Basic Only Converter	\$1.00
Digital Converter	\$2.50
Remote Control	\$0.18
HD Digital Converter (Limited Basic Only)	\$1.80
Digital Adapter (Limited Basic Only — Primary Outlet, SD or HD)	\$0.00
Digital Adapter (Limited Basic Only — 1st and 2nd Additional Outlet, SD or HD)	\$0.00
Digital Adapter (Limited Basic Only — 3rd Additional Outlet and above, SD or HD)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.65

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/Policies.

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INSTALLATION FEES

(PER OCCURRENCE UNLESS NOTED)

	Initial Installation of Service	After Initial Installation of Service
Unwired Home (Standard Installation)	\$29.00	N/A
Wired Home (Standard Installation)	\$29.00	N/A
Professional Installation	\$79.99	N/A
Installation of each Additional Outlet	\$14.05	\$31.55
Activation of each Additional Outlet	\$5.60	\$22.50
Relocate Additional Outlet	\$14.10	\$30.70
Connect VCR/DVD	\$8.00	\$20.25
Upgrade of Service (In-home visit required)		\$29.05
Downgrade of Service (In-home visit required)		\$13.20
Hourly Service Charge For custom installation work		\$35.20
In-Home Service Visit (XFINITY TV)		\$36.95

REACTIVATION FEES

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)

Reactivation of XFINITY Internet	\$6.00
Reactivation of XFINITY Voice	\$6.00
Reactivation of XFINITY TV	\$1.99

MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee (per month)	\$5.00
Service Protection Plan (per month) Inside home wiring protection for cable TV, high-speed Internet and phone services	\$5.95
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00
Late Fee	5% of overdue balance
Convenience Fee—Agent For payment made by phone with a Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees (per piece)	Replacement Cost
Self Install Kit	\$15.00
Self Install Kit Shipping and Handling (Standard Shipping)	\$9.95
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide® Weekly Magazine (per month)	\$4.20

XFINITY VOICE¹

XFINITY Voice—Unlimited With TV and Internet Service	\$44.95
XFINITY Voice—Local with More With TV or Internet Service	\$39.95
XFINITY Voice—Local with More With TV or Internet Service	\$34.95
XFINITY Voice—Local with More With TV or Internet Service	\$24.95

CAREFREE MINUTES INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions

Carefree Minutes Latin America 300	\$9.95
Carefree Minutes World Select 300	\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voicemail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Internet/Voice Equipment Rental	\$10.00
In-Home Service Visit (per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees (per piece, per occurrence)	Replacement Cost

XFINITY INTERNET¹

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Performance Starter	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Pro	\$84.95	\$71.95
Blast!	\$87.95	\$74.95
Gigabit Pro	\$299.95	\$299.95
Internet/Voice Equipment Rental		\$10.00
Ciena 3931 Modem & Netgear Wireless Router Rental		\$19.95
Additional IP Address (first)		\$4.95
Additional IP Address (each additional, up to 3 additional)		\$9.00
Wireless Adapter (each, one-time charge)		\$30.00
Wireless Networking On-Site Professional Set-Up (Separate Trip, per occurrence)		\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)		\$29.95
Gigabit Pro Activation Fee (per occurrence)		\$500.00
Gigabit Pro Professional Internet Installation (per occurrence)		\$500.00
In-Home Service Visit (per occurrence)		\$40.00
Unreturned or Damaged Equipment Fees (per piece, per occurrence)		Replacement Cost

TRIAL PACKAGES¹

MYTV CHOICE™²

MyTV Choice Bundle

Includes Get Started, standard definition digital converter and remote for primary outlet, XFINITY Performance Internet and XFINITY Voice Unlimited³

\$102.95

MyTV Choice Plus Bundle

Includes Get Started Plus, standard definition digital converter and remote for primary outlet, XFINITY Performance Internet and XFINITY Voice Unlimited³

\$119.95

MyTV Choice Theme Packs

News & Info Includes 19 News and information channels: CNN, Fox News, MSNBC, History, HGTV, Travel Channel	\$10.00
Entertainment & Lifestyle Includes 31 Entertainment and lifestyle-oriented channels: TNT, USA, Syfy, MTV, VH1, Bravo	\$10.00
Movies Includes 16 Movie Channels: Encore, IFC, SundanceTV, TCM plus Streampix ⁴	\$10.00
Kids Includes 11 Kid and family-friendly channels: ABC Family, Cartoon Network, Disney Channel, Nickelodeon, Sprout	\$10.00

¹ Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are a video service customer and you own a compatible digital converter or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.comcast.com/equipmentpolicy. ©2017 Comcast. All rights reserved.

² Requires a Voice/Data Modem, except for HD Complete Triple Play.

³ XFINITY Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information go to www.xfinity.com/home.

⁴ SurePrice only available for 12 months to Quad Play customers with Starter Xf Triple Play, Preferred Xf Triple Play and HD Preferred Xf Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier Xf Triple Play and HD Complete Xf Triple Play customers after 24 month promotional pricing with 24 month contract.

⁵ SurePrice only available for 12 months to Xf Triple Play or XFINITY Latino Paquete Triple, Internet Plus, Internet Pro Plus with HBO⁶, Internet Pro Plus with Showtime⁶, Preferred Xf Double Play, Premier Xf Double Play, XFINITY 2300 Latino, XFINITY 2450 Latino and XFINITY 2600 Latino customers after 12 month promotional package.

⁶ AnyRoom[®] DVR Service is included with HD Premier Xf Triple Play and HD Complete Triple Play if AnyRoom[®] DVR Service is installed on primary outlet.

⁷ Requires digital converter or CableCARD and Limited Basic.

⁸ Requires Digital Starter.

⁹ Requires HD Technology Fee. Digital Additional Outlet Service required for DVR Service on additional outlets. Not available to customers with Limited Basic only.

¹⁰ Sold only with Digital Additional Outlet Service for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.

¹¹ Not available to Limited Basic only customers. Digital service tier on additional outlet corresponds to digital service tier on primary outlet.

¹² Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.

¹³ Requires digital adapter, CableCARD or digital converter.

¹⁴ Requires Limited Basic.

¹⁵ Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.

¹⁶ For Westfield customers: Discount of 10% off of Limited Basic, including discount on Broadcast TV Fee, available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.

¹⁷ For Agawam, Granby, Holyoke, South Hadley and West Springfield customers: Discount of \$2.00 off of Digital Starter available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/Policies.

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- ¹⁸ Requires digital converter and Limited Basic and cannot be combined with Expanded Basic, Family Tier programming included in Digital Services except for XFINITY TV Latino.
- ¹⁹ Requires Digital Starter or XFINITY TV 450 Latino.
- ²⁰ Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDs in the same device.
- ²¹ Includes digital adapter and remote. Digital service tier on additional outlet corresponds to digital service tier on primary outlet. Does not include access to On Demand content or premium channels. Not available to customers with Limited Basic only.
- ²² Requires Digital Economy on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- ²³ Requires Family Tier on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- ²⁴ Requires XFINITY TV Latino on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- ²⁵ Requires digital converter and Limited Basic. Sports packages will automatically renew at the start of each season at that season's full-season early-bird rate, provided Comcast still carries the package. Subscription will automatically be billed in 4 total payments. Call 1-800-XFINITY to cancel subscription or automatic renewal up to 30 days into the season. Charges are non-refundable after the first 30 days of the season. Other restrictions may apply. Customers enrolled in the auto-renewal program moving to another Comcast serviceable address and continuing service with Comcast in or out of season, will remain enrolled in the auto-renewal program.
- ²⁶ Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- ²⁷ Requires digital converter and Limited Basic to receive StreamPix™ on television. StreamPix™ included with the following tiers of service: HD Premier Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play, Internet Plus, Internet Pro Plus with HBO and Internet Pro Plus with Showtime. Requires HD Technology Fee to receive HD programming. Streaming to iOS device requires XFINITY™ TV app. Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/ computer requires equipment meeting minimum requirements posted at <http://customer.comcast.com/help-and-support/broadband/equipment-requirements-for-xfinity-internet-service/>. Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic.
- ²⁸ Requires Limited Basic and digital converter. Not available in all areas.
- ²⁹ Applies to XFINITY TV only installations.
- ³⁰ Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
- ³¹ Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY TV only, XFINITY Home or XFINITY Gigabit Pro Internet.
- ³² Initial Installation of Service charges apply to XFINITY TV only installations.
- ³³ Applies to XFINITY TV Digital Starter and above and XFINITY TV Latino 450.
- ³⁴ See <http://www.xfinity.com/spp> for information on Service Protection Plan.
- ³⁵ Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- ³⁶ Does not apply to CableCARD Self Install Kit.
- ³⁷ Requires a Voice/Data Modem. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.comcast.com/corporate/about/phonetermsandservice/comcastdigitalvoice/cdratespricing.html>.
- ³⁸ Voice/Data modem required. For more information regarding XFINITY Internet go to <http://www.xfinity.com/internet-service.html>.
- ³⁹ Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.
- ⁴⁰ Not available in all areas. May require installation and non-refundable installation charge.
- ⁴¹ Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- ⁴² Requires Gigabit Pro.
- ⁴³ MyTV Choice is available on a trial basis only and may be discontinued by Comcast at any time. MyTV Choice requires purchase of Get Started or Get Started Plus, XFINITY Performance Internet Service and XFINITY Voice Unlimited. MyTV Choice customers downgrading or disconnecting XFINITY Performance Internet and/or XFINITY Voice will not be eligible for MyTV Choice Bundles, including MyTV Choice Theme Packs and will receive Limited Basic video service. Get Started (\$24.95 per month before \$4.03 discount with MyTV Choice Bundle) includes Limited Basic, additional digital channels, standard definition converter and remote for primary outlet. Get Started Plus (\$44.95 per month before \$8.87 discount with MyTV Choice Bundle) includes Get Started and additional digital channels. For more information on MyTV Choice go to www.xfinity.com/mytvchoice.
- ⁴⁴ MyTV Choice theme packs require purchase of Get Started or Get Started Plus. For more information on MyTV Choice go to www.xfinity.com/mytvchoice.
- XFINITY Home License Numbers:**
AL: 001484, 001504 Alarm company operators are licensed and regulated by the Alabama Electronic Security Board of Licensure, 7956 Vaughn Road, PMB 392 Montgomery, AL 36116, Phone (334) 264-9388, Fax (334) 264-9332; **AR:** T2-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118 licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; **CT:** 1040196, ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EFD000921, EF20001002, EF0001095; **GA:** LVU406303, LVU406264, LVU406190, LVU406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776, Baltimore County: RK9552, Howard County: ER00990, Washington County: LL-R-0218, Harford County: 00005321, Calvert County: L0188, Prince George's County: 13958-2014-0; **ME:** LM5001/039; **MI:** 3601206217; **MN:** T3674412; **NC:** 2335-CSA; **NJ:** 346F0004/700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421, Putnam County: L00812; **OH:** 53-89-1732; **OR:** CCB 192945 All electrical work is performed by a licensed subcontractor; **SC:** SCBA-13497, SCFA-13440; **TN:** ACL 1597, ACL 1604; **TX:** B-16922-02571, ACR-1672104-1818 We are licensed by the Texas Department of Public Safety Private Security Board whose address is: P.O. Box 4087, Austin, TX 78773, (512) 424-7710; **UT:** 8226921-6501; **WA:** COMCABS89205; **VT:** ES-02366; **VA:** 2705145289, DCJS 11-7361; **WASHINGTON, DC:** ECS 902687, BBL 602512000005; **WV:** WV049211.
MS: 15018010
Valid 5/18/16. See www.xfinity.com/homesecurity for current list.

Services & Pricing

Effective January 1, 2017

1-800-XFINITY | xfinity.com



AMHERST, MA (R-006)

Pelham, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add ³	\$39.95
For SurePrice add ⁴	\$35.00

TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle

Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited[™]

\$148.49

SurePrice⁵ \$124.99

Preferred XF Triple Play Bundle

Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited[™]

\$161.49

SurePrice⁵ \$144.99

HD Preferred XF Triple Play Bundle

Includes Digital Preferred and Starz[®] for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited[™]

\$171.49

SurePrice⁵ \$154.99

HD Preferred Extra XF Triple Play Bundle

Includes Digital Preferred, Showtime[®], Starz[®], TMC[®], and Streampix[™] for primary outlet, HD Technology Fee, Blast![™] Internet and XFINITY Voice Unlimited[™]

\$188.49

SurePrice⁵ \$174.99

HD Premier XF Triple Play Bundle

Includes Digital Premier, Streampix[™] and DVR Service or AnyRoom[®] DVR Service for primary outlet, and HD Technology Fee, Blast![™] Internet and XFINITY Voice Unlimited[™]

\$216.49

SurePrice⁵ \$194.99

HD Complete XF Triple Play Bundle

Includes Digital Premier, Streampix[™], Sports Entertainment Package and DVR Service or AnyRoom[®] DVR Service for primary outlet, Digital Additional Outlet Service on up to 3 TVs, HD Technology Fee, Blast![™] Internet, Internet/Voice Equipment Rental and XFINITY Voice Unlimited[™]

\$246.49

SurePrice⁵ \$224.99

XFINITY LATINO PAQUETE TRIPLE

XFINITY 3300 Latino

Includes XFINITY TV 300 Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited[™] and Carefree Minutes Latin America 300.

\$135.99

SurePrice⁵ \$124.99

XFINITY 3450 Latino

Includes XFINITY TV 450 Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited[™] and Carefree Minutes Latin America 300.

\$143.49

SurePrice⁵ \$134.99

XFINITY 3600 Latino

Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited[™] and Carefree Minutes Latin America 300.

\$161.49

SurePrice⁵ \$144.99

XF TRIPLE PLAY PACKAGE REWARDS

	Regular Price	Starter XF, XFINITY 3450 Latino	Preferred XF, XFINITY 3600 Latino	HD Preferred XF, XFINITY 3650 Latino	HD Preferred Extra XF	HD Premier XF ⁶	HD Complete XF ⁶
HBO ^{®7}	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included
Showtime ^{®7}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
Starz ^{®7}	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax ^{®7}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel ^{®7}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
Sports Entertainment Package ⁸	\$9.95	\$9.95	\$8.95	\$8.95	\$8.95	\$8.95	Included
DVR Service ⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom [®] DVR Service ¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Digital Additional Outlet Service (SD or HD) ¹¹	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included (up to 3)
HD Technology Fee ¹²	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast! [®] Speed Upgrade	\$74.95	\$13.00	\$13.00	\$13.00	Included	Included	Included
Gigabit Pro Upgrade ^{13,14}	\$299.95	\$238.00	\$238.00	\$238.00	\$225.00	\$225.00	\$225.00

XFINITY 3650 Latino

Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz[®] for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited[™] and Carefree Minutes Latin America 300.

\$171.49

SurePrice⁵ \$154.99

DOUBLE PLAY PACKAGES

Internet Plus

Includes Limited Basic, HBO[®], Streampix, standard definition digital converter and remote for primary outlet and Performance Internet

\$82.95

SurePrice⁵ \$64.99

Internet Pro Plus with HBO[®]

Includes Digital Economy, HBO[®] and Streampix for primary outlet and Performance Pro Internet

\$89.95

SurePrice⁵ \$74.99

Internet Pro Plus with Showtime[®]

Includes Digital Economy, Showtime[®] and Streampix for primary outlet and Performance Pro Internet

\$86.95

SurePrice⁵ \$74.99

Preferred XF Double Play

Includes Digital Preferred for primary outlet and Performance Pro Internet

\$149.85

SurePrice⁵ \$109.99

Premier XF Double Play

Includes Digital Premier for primary outlet and Performance Pro Internet

\$187.99

SurePrice⁵ \$139.99

XFINITY 2300 Latino

Includes XFINITY TV 300 Latino for primary outlet and Performance Internet

\$111.90

SurePrice⁵ \$99.99

XFINITY 2450 Latino

Includes XFINITY TV 450 Latino for primary outlet and Performance Internet

\$131.90

SurePrice⁵ \$109.99

XFINITY 2600 Latino

Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet

\$167.80

SurePrice⁵ \$119.99

Internet Plus Latino

Includes XFINITY TV 150 Latino, standard definition digital converter and remote for primary outlet and Performance Internet

\$82.95

SurePrice⁵ \$64.99

XFINITY TV¹

BASIC SERVICES

Amherst

Limited Basic¹³ \$11.50

Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet \$58.45

Franchise Related Cost¹⁵ \$0.86

Pelham

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/Policies.

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Limited Basic¹³	\$12.50
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$57.45
Broadcast TV Fee (all areas)	\$7.00

DIGITAL SERVICES

Digital Economy Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View and On Demand programming, and Music Choice [®]	\$39.95
With XFINITY Voice or Internet Service	\$37.95
Digital Starter Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice [®]	\$69.95
Digital Preferred Includes Digital Starter and the Digital Preferred Tier	\$87.90
Digital Preferred plus One Premium Includes Digital Preferred and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$99.90
Digital Preferred with HBO[®] Includes Digital Preferred and HBO [®]	\$102.90
Digital Preferred plus Two Premiums Includes Digital Preferred and choice of two premium channels of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$111.90
Digital Preferred with HBO[®] and One Premium Includes Digital Preferred, HBO [®] and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$114.90
Digital Premier Includes Digital Preferred, HBO [®] , Showtime [®] , Starz [®] , Cinemax [®] and The Movie Channel [®]	\$134.90
XFINITY TV 150 Latino Includes Limited Basic, XFINITY TV Latino, standard definition digital converter and remote for primary outlet	\$27.95
XFINITY TV 200 Latino Includes Digital Economy, XFINITY TV Latino for primary outlet	\$41.95
XFINITY TV 300 Latino Includes XFINITY TV 200 Latino and additional digital channels for primary outlet	\$49.95
XFINITY TV 450 Latino Includes XFINITY TV 300 Latino and additional digital channels for primary outlet	\$69.95

XFINITY TV SERVICES

HBO^{®7}	\$15.00
Showtime^{®7}	\$12.00
Starz^{®7}	\$12.00
Cinemax^{®7}	\$12.00
The Movie Channel^{®7}	\$12.00
Playboy^{®7}	\$15.00
Sports Entertainment Package[®] Includes over 28 channels including NFL RedZone, ESPN, ESPN Goal Line, PAC 12, Big Ten Network, CBS Sports Network, FCS Atlantic, and FCS Central	\$9.95
Family Tier¹⁶ Includes over 35 channels including CNN Headline News, PBS Kids Sprout, National Geographic, and HGTV	\$14.95
XFINITY TV Latino⁷ Includes over 45 channels of Spanish Language programming	\$17.95
Digital Preferred Tier¹⁷ Includes over 65 channels including Cooking Channel, Destination America, DIY, and Disney Junior	\$17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$29.95
Digital Preferred Tier with HBO[®] Includes Digital Preferred Tier and HBO [®]	\$32.95
Digital Preferred Tier plus Two Premiums Includes Digital Preferred Tier and choice of two premium channels of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$41.95
Digital Preferred Tier with HBO[®] and One Premium Includes Digital Preferred Tier, HBO [®] and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$44.95
Digital Premier Tier Includes Digital Preferred Tier, HBO [®] , Showtime [®] , Starz [®] , Cinemax [®] and The Movie Channel [®]	\$64.95
HD Technology Fee¹²	\$9.95
DVR Service⁹	\$10.00
AnyRoom[®] DVR Service¹⁰	\$10.00
Digital Additional Outlet Service (SD or HD)¹¹	\$9.95
with DVR Service ⁹	\$19.95
with AnyRoom [®] DVR Service	\$19.95
with AnyRoom [®] DVR Service (client)	\$9.95
with CableCARD ¹⁸	\$7.45
Digital Adapter Additional Outlet Service (SD or HD)¹⁹	\$5.99
with Digital Economy ²³	\$5.99
with Family Tier ²¹	\$5.99
with XFINITY TV Latino ²²	\$5.99

INTERNATIONAL SELECTIONS⁷

Rai Italia (Italian)	\$9.99
TVS MONDE (French)	\$9.99
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99
RTN (Russian)	\$14.99
Willow Plus (South Asian/Cricket Sport)	\$14.99
Zee TV (South Asian)	\$14.99
SIC International (Portuguese)	\$9.99
TV Globo (Portuguese/Brazilian)	\$19.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES²³

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Too Much for TV On Demand	\$14.99
Disney Family Movies On Demand	\$5.99
Gaiam TV Fit & Yoga On Demand	\$6.99
Lifetime Movie Club On Demand	\$3.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Girlfriends Films On Demand²⁸	\$19.99
Wicked On Demand²⁹	\$19.99
Pay-Per-View and On Demand Movies and Events²⁴ (per title or event)	Prices Vary
Streampix²⁵	\$4.99
Vivid On Demand Subscription²⁶	\$19.99
Hustler On Demand Subscription²⁶	\$19.99
TEN On Demand Subscription²⁶	\$19.99

SPORTS PACKAGES²³

MLB Extra Innings[®]	Call 1-800-XFINITY for pricing
NHL[®] Center Ice[®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

Limited Basic Only Converter	\$1.00
Digital Converter	\$2.50
Remote Control	\$0.18
HD Digital Converter (Limited Basic Only)	\$1.80
Digital Adapter (Limited Basic Only — Primary Outlet, SD or HD)	\$0.00
Digital Adapter (Limited Basic Only — 1st and 2nd Additional Outlet, SD or HD)	\$0.00
Digital Adapter (Limited Basic Only — 3rd Additional Outlet and above, SD or HD)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.65

INSTALLATION FEES

(PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home^{27,28} (Standard Installation)	\$29.00	N/A
Wired Home^{27,28} (Standard Installation)	\$29.00	N/A
Professional Installation^{28,29}	\$79.99	N/A
Installation of each Additional Outlet³⁰	\$14.05	\$31.55
Activation of each Additional Outlet³⁰	\$5.60	\$22.50
Relocate Additional Outlet³⁰	\$14.10	\$30.70
Connect VCR/DVD³⁰	\$8.00	\$20.25
Upgrade of Service (In-home visit required)		\$29.05
Downgrade of Service (In-home visit required)		\$13.20
Hourly Service Charge²⁸ For custom installation work		\$35.20
In-Home Service Visit (XFINITY TV)		\$36.95

REACTIVATION FEES

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)	
Reactivation of XFINITY Internet	\$6.00
Reactivation of XFINITY Voice	\$6.00
Reactivation of XFINITY TV	\$1.99

MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee²¹ (per month)	\$5.00
Service Protection Plan³² (per month) Inside home wiring protection for cable TV, high-speed Internet and phone services	\$5.95
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00
Late Fee	5% of overdue balance
Convenience Fee—Agent For payment made by phone with a Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees³³ (per piece)	Replacement Cost

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/Policies.

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Self Install Kit¹⁴	\$15.00
Self Install Kit Shipping and Handling (Standard Shipping)	\$9.95
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide® Weekly Magazine (per month)	\$4.20

XFINITY VOICE^{1,35}

XFINITY Voice—Unlimited With TV and Internet Service	\$44.95
XFINITY Voice—Local with More With TV or Internet Service	\$39.95
XFINITY Voice—Local with More With TV or Internet Service	\$34.95
XFINITY Voice—Local with More With TV or Internet Service	\$24.95

CAREFREE MINUTES INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions

Carefree Minutes Latin America 300	\$9.95
Carefree Minutes World Select 300	\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voicemail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Internet/Voice Equipment Rental	\$10.00
In-Home Service Visit (per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees³³ (per piece, per occurrence)	Replacement Cost

XFINITY INTERNET^{1,36}

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Performance Starter³⁷	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Pro	\$84.95	\$71.95
Blast!	\$87.95	\$74.95
Gigabit Pro^{38,39}	\$299.95	\$299.95
Internet/Voice Equipment Rental	\$10.00	
Ciena 3931 Modem & Netgear Wireless Router Rental⁴⁰	\$19.95	
Additional IP Address (first)	\$4.95	
Additional IP Address (each additional, up to 3 additional)	\$9.00	
Wireless Adapter (each, one-time charge)	\$30.00	
Wireless Networking On-Site Professional Set-Up (Separate Trip, per occurrence)	\$99.95	
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)	\$29.95	
Gigabit Pro Activation Fee (per occurrence)	\$500.00	
Gigabit Pro Professional Internet Installation (per occurrence)	\$500.00	
In-Home Service Visit (per occurrence)	\$40.00	
Unreturned or Damaged Equipment Fees³³ (per piece, per occurrence)	Replacement Cost	

TRIAL PACKAGES¹

MYTV CHOICE^{TM,2,41}

MyTV Choice Bundle

Includes Get Started, standard definition digital converter and remote for primary outlet, XFINITY Performance Internet and XFINITY Voice UnlimitedTM

\$102.95

MyTV Choice Plus Bundle

Includes Get Started Plus, standard definition digital converter and remote for primary outlet, XFINITY Performance Internet and XFINITY Voice UnlimitedTM

\$119.95

MyTV Choice Theme Packs⁴²

News & Info Includes 19 News and information channels: CNN, Fox News, MSNBC, History, HGTV, Travel Channel	\$10.00
Entertainment & Lifestyle Includes 31 Entertainment and lifestyle-oriented channels: TNT, USA, Syfy, MTV, VH1, Bravo	\$10.00
Movies Includes 16 Movie Channels: Encore, IFC, SundanceTV, TCM plus Streamplex TM	\$10.00
Kids Includes 11 Kid and family-friendly channels: ABC Family, Cartoon Network, Disney Channel, Nickelodeon, Sprout	\$10.00

¹ Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are a video service customer and you own a compatible digital converter or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.comcast.com/equipmentpolicy ©2017 Comcast. All rights reserved.

² Requires a Voice/Data Modem, except for HD Complete Triple Play.

³ XFINITY Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information go to www.xfinity.com/home.

⁴ SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play and HD Preferred XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.

⁵ SurePrice only available for 12 months to XF Triple Play or XFINITY Latino Paquete Triple, Internet Plus, Internet Pro Plus with HBO[®], Internet Pro Plus with Showtime[®], Preferred XF Double Play, Premier XF Double Play, XFINITY 2300 Latino, XFINITY 2450 Latino and XFINITY 2600 Latino customers after 12 month promotional package.

⁶ AnyRoom[®] DVR Service is included with HD Premier XF Triple Play and HD Complete Triple Play if AnyRoom[®] DVR Service is installed on primary outlet.

⁷ Requires digital converter or CableCARD and Limited Basic.

⁸ Requires Digital Starter.

⁹ Requires HD Technology Fee. Digital Additional Outlet Service required for DVR Service on additional outlets. Not available to customers with Limited Basic only.

¹⁰ Sold only with Digital Additional Outlet Service for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.

¹¹ Not available to Limited Basic only customers. Digital service tier on additional outlet corresponds to digital service tier on primary outlet.

¹² Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.

¹³ Requires digital adapter, CableCARD or digital converter.

¹⁴ Requires Limited Basic.

¹⁵ Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.

¹⁶ Requires digital converter and Limited Basic and cannot be combined with Expanded Basic, Family Tier programming included in Digital Services except for XFINITY TV Latino.

¹⁷ Requires Digital Starter or XFINITY TV 450 Latino.

¹⁸ Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDs in the same device.

¹⁹ Includes digital adapter and remote. Digital service tier on additional outlet corresponds to digital service tier on primary outlet. Does not include access to On Demand content or premium channels. Not available to customers with Limited Basic only.

²⁰ Requires Digital Economy on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.

²¹ Requires Family Tier on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.

²² Requires XFINITY TV Latino on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.

²³ Requires digital converter and Limited Basic. Sports packages will automatically renew at the start of each season at that season's full-season early-bird rate, provided Comcast still carries the package. Subscription will automatically be billed in 4 total payments. Call 1-800-XFINITY to cancel subscription or automatic renewal up to 30 days into the season. Charges are non-refundable after the first 30 days of the season. Other restrictions may apply. Customers enrolled in the auto-renewal program moving to another Comcast serviceable address and continuing service with Comcast in or out of season, will remain enrolled in the auto-renewal program.

²⁴ Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.

²⁵ Requires digital converter and Limited Basic to receive Streamplex[™] on television. Streamplex[™] included with the following tiers of service: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play, Internet Plus, Internet Pro Plus with HBO and Internet Pro Plus with Showtime. Requires HD Technology Fee to receive HD programming. Streaming to iOS device requires XFINITY[™] TV app. Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/ computer requires equipment meeting minimum requirements posted at <http://customer.comcast.com/help-and-support/internet/requirements-to-run-xfinity-internet-service>. Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic.

²⁶ Requires Limited Basic and digital converter. Not available in all areas.

²⁷ Applies to XFINITY TV only installations.

²⁸ Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.

²⁹ Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY TV only, XFINITY Home or XFINITY Gigabit Pro Internet.

³⁰ Initial installation of Service charges apply to XFINITY TV only installations.

³¹ Applies to XFINITY TV Digital Starter and above and XFINITY TV Latino 450.

³² See <http://www.xfinity.com/spp> for information on Service Protection Plan.

³³ Contact 1-800-XFINITY for questions regarding equipment replacement charges.

³⁴ Does not apply to CableCARD Self Install Kit.

³⁵ Requires a Voice/Data Modem. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.xfinity.com/corporate/about/phonetermservice/comcastdigitalvoice/cdrstatepricing.html>.

³⁶ Voice/Data modem required. For more information regarding XFINITY Internet go to <http://www.xfinity.com/internet-service.html>.

³⁷ Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.

³⁸ Not available in all areas. May require installation and non-refundable installation charge.

³⁹ Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.

⁴⁰ Requires Gigabit Pro.

⁴¹ MyTV Choice is available on a trial basis only and may be discontinued by Comcast at any time. MyTV Choice requires purchase of Get Started or Get Started Plus, XFINITY Performance Internet Service and XFINITY Voice Unlimited. MyTV Choice customers downgrading or disconnecting XFINITY Performance Internet and/or XFINITY Voice will not be eligible for MyTV Choice Bundles, including MyTV Choice Theme Packs and will receive Limited Basic video service. Get Started (\$24.95 per month before \$4.03 discount with MyTV Choice Bundle) includes Limited Basic, additional digital channels, standard definition converter and remote for primary outlet. Get Started Plus (\$44.95 per month before \$8.87 discount with MyTV Choice Bundle) includes Get Started and additional digital channels. For more information on MyTV Choice go to www.xfinity.com/mytvchoice.

⁴² MyTV Choice theme packs require purchase of Get Started or Get Started Plus. For more information on MyTV Choice go to www.xfinity.com/mytvchoice.

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/Policies.

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XFINITY Home License Numbers:

AL: 001484, 001504 Alarm company operators are licensed and regulated by the Alabama Electronic Security Board of Licensure, 7956 Vaughn Road, PMB 392 Montgomery, AL 36116, Phone (334) 264-9388, Fax (334) 264-9332; AR: 12-030; AZ: ROC 280515, BIR 18287-0; CA: CSLB 974291, ACO 7118 licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; CT: 1040196, ELC 0189754-C5; DE: FAL-0299, FAC-0293, SSFS 11-123; FL: EF0000921, EF20001002, EF0001095; GA: LVU406303, LVU406264, LVU406190; LVU406354; IL: PACA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776, Baltimore County: RK9552, Howard County: ER00990, Washington County: EL-R-0218, Harford County: 00005321, Calvert County: L0188, Prince George's County: 13958-2014-0; ME: LM50017039; MI: 3601206217; MN: TS674412; NC: 2335-GSA, NJ: 34BF00047700; NM: 373379; NY: licensed by the N.Y.S. Department of State 12000305421, Putnam County: L06812; OH: 53-89-1732; OR: CCB 192945 All electrical work is performed by a licensed subcontractor; SC: SCBA-13497; SCTA-13440; TN: ACL 1597, ACL 1604; TX: B-16922-02571, ACR-1672104, 1618 We are licensed by the Texas Department of Public Safety Private Security Board whose address is: P.O. Box 4087, Austin, TX 78773, (512) 424-7710; UT: 8226921-6501; WA: COMCABS892DS; VT: ES-02366; VA: 2705145289, DCJS 11-7361; WASHINGTON, DC: ECS 902687, BBL 602512000005; WV: WV049211.

MS: 15018010

Valid 5/18/16. See xfinity.com/homesecurity for current list.

PROOF

Services & Pricing

Effective January 1, 2017

1-800-XFINITY | xfinity.com



ASHBURNHAM, MA (R-055)

Fitchburg, Lunenburg, Townsend & Westminster, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add ³	\$39.95
For SurePrice add ⁴	\$35.00

TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle

Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited [™]	\$148.49
SurePrice⁵	\$124.99

Preferred XF Triple Play Bundle

Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited [™]	\$161.49
SurePrice⁵	\$144.99

HD Preferred XF Triple Play Bundle

Includes Digital Preferred and Starz [®] for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited [™]	\$171.49
SurePrice⁵	\$154.99

HD Preferred Extra XF Triple Play Bundle

Includes Digital Preferred, Showtime [®] , Starz [®] , TMC [®] , and Streampix [™] for primary outlet, HD Technology Fee, Blast! [™] Internet and XFINITY Voice Unlimited [™]	\$188.49
SurePrice⁵	\$174.99

HD Premier XF Triple Play Bundle

Includes Digital Premier, Streampix [™] and DVR Service or AnyRoom [®] DVR Service for primary outlet, and HD Technology Fee, Blast! [™] Internet and XFINITY Voice Unlimited [™]	\$216.49
SurePrice⁵	\$194.99

HD Complete XF Triple Play Bundle

Includes Digital Premier, Streampix [™] , Sports Entertainment Package and DVR Service or AnyRoom [®] DVR Service for primary outlet, Digital Additional Outlet Service on up to 3 TVs, HD Technology Fee, Blast! [™] Internet, Internet/Voice Equipment Rental and XFINITY Voice Unlimited [™]	\$246.49
SurePrice⁵	\$224.99

XFINITY LATINO PAQUETE TRIPLE

XFINITY 3300 Latino

Includes XFINITY TV 300 Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited [™] and Carefree Minutes Latin America 300.	\$135.99
SurePrice⁵	\$124.99

XFINITY 3450 Latino

Includes XFINITY TV 450 Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited [™] and Carefree Minutes Latin America 300.	\$143.49
SurePrice⁵	\$134.99

XFINITY 3600 Latino

Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited [™] and Carefree Minutes Latin America 300.	\$161.49
SurePrice⁵	\$144.99

XFINITY 3650 Latino

Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz [®] for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited [™] and Carefree Minutes Latin America 300.	\$171.49
SurePrice⁵	\$154.99

DOUBLE PLAY PACKAGES

Internet Plus

Includes Limited Basic, HBO [®] , Streampix, standard definition digital converter and remote for primary outlet and Performance Internet	\$82.95
SurePrice⁵	\$64.99

Internet Pro Plus with HBO[®]

Includes Digital Economy, HBO [®] and Streampix for primary outlet and Performance Pro Internet	\$89.95
SurePrice⁵	\$74.99

Internet Pro Plus with Showtime[®]

Includes Digital Economy, Showtime [®] and Streampix for primary outlet and Performance Pro Internet	\$86.95
SurePrice⁵	\$74.99

Preferred XF Double Play

Includes Digital Preferred for primary outlet and Performance Pro Internet	\$149.85
SurePrice⁵	\$109.99

Premier XF Double Play

Includes Digital Premier for primary outlet and Performance Pro Internet	\$187.99
SurePrice⁵	\$139.99

XFINITY 2300 Latino

Includes XFINITY TV 300 Latino for primary outlet and Performance Internet	\$111.90
SurePrice⁵	\$99.99

XFINITY 2450 Latino

Includes XFINITY TV 450 Latino for primary outlet and Performance Internet	\$131.90
SurePrice⁵	\$109.99

XFINITY 2600 Latino

Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet	\$167.80
SurePrice⁵	\$119.99

Internet Plus Latino

Includes XFINITY TV 150 Latino, standard definition digital converter and remote for primary outlet and Performance Internet	\$82.95
SurePrice⁵	\$64.99

XFINITY TV¹

BASIC SERVICES

Ashburnham

Limited Basic ¹³	\$20.50
Expanded Basic ¹⁴ Includes standard definition digital converter and remote for primary outlet	\$49.45
Franchise Related Cost ¹⁵	\$0.18

Fitchburg

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO PAQUETE TRIPLE REWARDS

	Regular Price	Starter XF, XFINITY 3450 Latino	Preferred XF, XFINITY 3600 Latino	HD Preferred XF, XFINITY 3650 Latino	HD Preferred Extra XF	HD Premier XF ⁶	HD Complete XF ⁶
HBO ^{®7}	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included
Showtime ^{®7}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
Starz ^{®7}	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax ^{®7}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel ^{®7}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
Sports Entertainment Package ⁸	\$9.95	\$9.95	\$8.95	\$8.95	\$8.95	\$8.95	Included
DVR Service ⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom [®] DVR Service ¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Digital Additional Outlet Service (SD or HD) ¹¹	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included (up to 3)
HD Technology Fee ¹²	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast! [™] Speed Upgrade	\$74.95	\$13.00	\$13.00	\$13.00	Included	Included	Included
Gigabit Pro Upgrade ^{™,14}	\$299.95	\$238.00	\$238.00	\$238.00	\$225.00	\$225.00	\$225.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/Policies.

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Limited Basic¹³	\$20.50
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$49.45
Franchise Related Cost¹⁵	\$0.67
Lunenburg	
Limited Basic¹³	\$19.50
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$50.45
Franchise Related Cost¹⁵	\$0.36
Townsend	
Limited Basic¹³	\$20.50
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$49.45
Franchise Related Cost¹⁵	\$0.93
Westminster	
Limited Basic¹³	\$20.50
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$49.45
Franchise Related Cost¹⁵	\$0.49
Broadcast TV Fee	\$7.00

DIGITAL SERVICES

Digital Economy Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View and On Demand programming, and Music Choice [®]	\$39.95
With XFINITY Voice or Internet Service	\$37.95
Digital Starter^{16,42} Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice [®]	\$69.95
Digital Preferred Includes Digital Starter and the Digital Preferred Tier	\$87.90
Digital Preferred plus One Premium Includes Digital Preferred and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$99.90
Digital Preferred with HBO[®] Includes Digital Preferred and HBO [®]	\$102.90
Digital Preferred plus Two Premiums Includes Digital Preferred and choice of two premium channels of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$111.90
Digital Preferred with HBO[®] and One Premium Includes Digital Preferred, HBO [®] and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$114.90
Digital Premier Includes Digital Preferred, HBO [®] , Showtime [®] , Starz [®] , Cinemax [®] and The Movie Channel [®]	\$134.90
XFINITY TV 150 Latino Includes Limited Basic, XFINITY TV Latino, standard definition digital converter and remote for primary outlet	\$27.95
XFINITY TV 200 Latino Includes Digital Economy, XFINITY TV Latino for primary outlet	\$41.95
XFINITY TV 300 Latino Includes XFINITY TV 200 Latino and additional digital channels for primary outlet	\$49.95
XFINITY TV 450 Latino Includes XFINITY TV 300 Latino and additional digital channels for primary outlet	\$69.95

XFINITY TV SERVICES

HBO^{®7}	\$15.00
Showtime^{®7}	\$12.00
Starz^{®7}	\$12.00
Cinemax^{®7}	\$12.00
The Movie Channel^{®7}	\$12.00
Playboy^{®7}	\$15.00
Sports Entertainment Package⁸ Includes over 28 channels including NFL RedZone, ESPN, ESPN Goal Line, PAC 12, Big Ten Network, CBS Sports Network, FCS Atlantic, and FCS Central	\$9.95
Family Tier¹⁷ Includes over 35 channels including CNN Headline News, PBS Kids Sprout, National Geographic, and HGTV	\$14.95
XFINITY TV Latino⁷ Includes over 45 channels of Spanish Language programming	\$17.95
Digital Preferred Tier¹⁸ Includes over 65 channels including Cooking Channel, Destination America, DIY, and Disney Junior	\$17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$29.95
Digital Preferred Tier with HBO[®] Includes Digital Preferred Tier and HBO [®]	\$32.95
Digital Preferred Tier plus Two Premiums Includes Digital Preferred Tier and choice of two premium channels of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$41.95
Digital Preferred Tier with HBO[®] and One Premium Includes Digital Preferred Tier, HBO [®] and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$44.95
Digital Premier Tier Includes Digital Preferred Tier, HBO [®] , Showtime [®] , Starz [®] , Cinemax [®] and The Movie Channel [®]	\$64.95
HD Technology Fee¹²	\$9.95
DVR Service⁹	\$10.00
AnyRoom[®] DVR Service¹⁰	\$10.00
Digital Additional Outlet Service (SD or HD)¹¹	\$9.95
with DVR Service ⁹	\$19.95

with AnyRoom [®] DVR Service	\$19.95
with AnyRoom [®] DVR Service (client)	\$9.95
with CableCARD ¹⁹	\$7.45
Digital Adapter Additional Outlet Service (SD or HD)²⁰	\$5.99
with Digital Economy ²¹	\$5.99
with Family Tier ²²	\$5.99
with XFINITY TV Latino ²³	\$5.99

INTERNATIONAL SELECTIONS⁷

Rai Italia (Italian)	\$9.99
TV5 MONDE (French)	\$9.99
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99
RTN (Russian)	\$14.99
Willow Plus (South Asian/Cricket Sport)	\$14.99
Zee TV (South Asian)	\$14.99
SIC International (Portuguese)	\$9.99
TV Globo (Portuguese/Brazilian)	\$19.99
PFC (Portuguese/Brazilian)	\$19.99
TV Globo & PFC (Portuguese/Brazilian)	\$24.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES²⁴

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Too Much for TV On Demand	\$14.99
Disney Family Movies On Demand	\$5.99
Galam TV Fit & Yoga On Demand	\$6.99
Lifetime Movie Club On Demand	\$3.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Girlfriends Films On Demand²⁷	\$19.99
Wicked On Demand²⁷	\$19.99
Pay-Per-View and On Demand Movies and Events²⁵ (per title or event)	Prices Vary
Streampix²⁶	\$4.99
Vivid On Demand Subscription²⁷	\$19.99
Hustler On Demand Subscription²⁷	\$19.99
TEN On Demand Subscription²⁷	\$19.99

SPORTS PACKAGES²⁴

MLB Extra Innings[®]	Call 1-800-XFINITY for pricing
NHL[®] Center Ice[®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

Limited Basic Only Converter	\$1.00
Digital Converter	\$2.50
Remote Control	\$0.18
HD Digital Converter (Limited Basic Only)	\$1.80
Digital Adapter (Limited Basic Only — Primary Outlet, SD or HD)	\$0.00
Digital Adapter (Limited Basic Only — 1st and 2nd Additional Outlet, SD or HD)	\$0.00
Digital Adapter (Limited Basic Only — 3rd Additional Outlet and above, SD or HD)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.65

INSTALLATION FEES

(PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home^{28,29} (Standard Installation)	\$29.00	N/A
Wired Home^{28,29} (Standard Installation)	\$29.00	N/A
Professional Installation^{29,30}	\$79.99	N/A
Installation of each Additional Outlet³¹	\$14.05	\$31.55
Activation of each Additional Outlet³¹	\$5.60	\$22.50
Relocate Additional Outlet³¹	\$14.10	\$30.70
Connect VCR/DVD³¹	\$8.00	\$20.25
Upgrade of Service (In-home visit required)		\$29.05
Downgrade of Service (In-home visit required)		\$13.20
Hourly Service Charge²⁹ For custom installation work		\$35.20
In-Home Service Visit (XFINITY TV)		\$36.95

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/Policies.

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REACTIVATION FEES

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)

Office reactivation for XFINITY Internet	\$6.00
Office reactivation for XFINITY Voice	\$6.00
Office reactivation for XFINITY TV	\$6.00

MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee ²² (per month)	\$5.00
Service Protection Plan ³³ (per month) Inside home wiring protection for cable TV, high-speed Internet and phone services	\$5.95
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00

Late Fee

Convenience Fee—Agent For payment made by phone with a Customer Care Representative

	\$5.99
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Unreturned or Damaged Equipment Fees³⁴ (per piece)

Replacement	Cost
Self Install Kit ³⁵	\$15.00
Self Install Kit Shipping and Handling (Standard Shipping)	\$9.95
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide® Weekly Magazine (per month)	\$4.20

XFINITY VOICE^{1,36}

XFINITY Voice—Unlimited With TV and Internet Service	\$44.95
XFINITY Voice—Local with More With TV or Internet Service	\$39.95
XFINITY Voice—Local with More With TV or Internet Service	\$34.95
XFINITY Voice—Local with More With TV or Internet Service	\$24.95

CAREFREE MINUTES INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions

Carefree Minutes Latin America 300	\$9.95
Carefree Minutes World Select 300	\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voice mail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Internet/Voice Equipment Rental	\$10.00
In-Home Service Visit (per occurrence)	\$40.00

Unreturned or Damaged Equipment Fees³⁴ (per piece, per occurrence)

Replacement	Cost
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XFINITY INTERNET^{1,37}

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Performance Starter ³⁸	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Pro	\$84.95	\$71.95
Blast!	\$87.95	\$74.95
Gigabit Pro ^{39,40}	\$299.95	\$299.95
Internet/Voice Equipment Rental	\$10.00	
Ciena 3931 Modem & Netgear Wireless Router Rental ⁴¹	\$19.95	
Additional IP Address (first)	\$4.95	
Additional IP Address (each additional, up to 3 additional)	\$9.00	
Wireless Adapter (each, one-time charge)	\$30.00	
Wireless Networking On-Site Professional Set-Up (Separate Trip, per occurrence)	\$99.95	
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)	\$29.95	
Gigabit Pro Activation Fee (per occurrence)	\$500.00	
Gigabit Pro Professional Internet Installation (per occurrence)	\$500.00	
In-Home Service Visit (per occurrence)	\$40.00	

Unreturned or Damaged Equipment Fees³⁴ (per piece, per occurrence)

Replacement	Cost
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- ¹ Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are a video service customer and you own a compatible digital converter or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.comcast.com/equipmentpolicy. ©2017 Comcast. All rights reserved.
- ² Requires a Voice/Data Modem, except for HD Complete Triple Play.
- ³ XFINITY Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information go to www.xfinity.com/home.
- ⁴ SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play and HD Preferred XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.
- ⁵ SurePrice only available for 12 months to XF Triple Play or XFINITY Latino Paquete Triple, Internet Plus, Internet Pro Plus with HBO®, Internet Pro Plus with Showtime®, Preferred XF Double Play, Premier XF Double Play, XFINITY 2300 Latino, XFINITY 2450 Latino and XFINITY 2600 Latino customers after 12 month promotional package.
- ⁶ AnyRoom® DVR Service is included with HD Premier XF Triple Play and HD Complete Triple Play if AnyRoom® DVR Service is installed on primary outlet.
- ⁷ Requires digital converter or CableCARD and Limited Basic.
- ⁸ Requires Digital Starter.
- ⁹ Requires HD Technology Fee. Digital Additional Outlet Service required for DVR Service on additional outlets. Not available to customers with Limited Basic only.
- ¹⁰ Sold only with Digital Additional Outlet Service for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- ¹¹ Not available to Limited Basic only customers. Digital service tier on additional outlet corresponds to digital service tier on primary outlet.
- ¹² Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- ¹³ Requires digital adapter, CableCARD or digital converter.
- ¹⁴ Requires Limited Basic.
- ¹⁵ Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.
- ¹⁶ For Ashburnham, Fitchburg, Lunenburg and Westminster customers; discount of \$2.00 off of Digital Starter available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.
- ¹⁷ Requires digital converter and Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.
- ¹⁸ Requires Digital Starter or XFINITY TV 450 Latino.
- ¹⁹ Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDs in the same device.
- ²⁰ Includes digital adapter and remote. Digital service tier on additional outlet corresponds to digital service tier on primary outlet. Does not include access to On Demand content or premium channels. Not available to customers with Limited Basic only.
- ²¹ Requires Digital Economy on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- ²² Requires Family Tier on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- ²³ Requires XFINITY TV Latino on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- ²⁴ Requires digital converter and Limited Basic. Sports packages will automatically renew at the start of each season at that season's full-season early-bird rate, provided Comcast still carries the package. Subscription will automatically be billed in 4 total payments. Call 1-800-XFINITY to cancel subscription or automatic renewal up to 30 days into the season. Charges are non-refundable after the first 30 days of the season. Other restrictions may apply. Customers enrolled in the auto-renewal program moving to another Comcast serviceable address and continuing service with Comcast in or out of season, will remain enrolled in the auto-renewal program.
- ²⁵ Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- ²⁶ Requires digital converter and Limited Basic to receive StreamPix™ on television. StreamPix™ included with the following tiers of service: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play, Internet Plus, Internet Pro Plus with HBO and Internet Pro Plus with Showtime. Requires HD Technology Fee to receive HD programming. Streaming to iOS device requires XFINITY TV™. TV app, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/ computer requires equipment meeting minimum requirements posted at <http://customer.comcast.com/help-and-support/internet/requirements-to-run-xfinity-internet-service>. Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic.
- ²⁷ Requires Limited Basic and digital converter. Not available in all areas.
- ²⁸ Applies to XFINITY TV only installations.
- ²⁹ Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
- ³⁰ Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY TV only, XFINITY Home or XFINITY Gigabit Pro Internet.
- ³¹ Initial installation of Service charges apply to XFINITY TV only installations.
- ³² Applies to XFINITY TV Digital Starter and above and XFINITY TV Latino 450.
- ³³ See <http://www.xfinity.com/spp> for information on Service Protection Plan.
- ³⁴ Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- ³⁵ Does not apply to CableCARD Self Install Kit.
- ³⁶ Requires a Voice/Data Modem. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.xfinity.com/corporate/about/phonetermservice/comcastdigitalvoiceandinternetpricing.html>.
- ³⁷ Voice/Data modem required. For more information regarding XFINITY Internet go to <http://www.xfinity.com/internet-service.html>.
- ³⁸ Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.
- ³⁹ Not available in all areas. May require installation and non-refundable installation charge.
- ⁴⁰ Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- ⁴¹ Requires Gigabit Pro.
- ⁴² For Lunenburg customers; Discount of \$2.00 off of Digital Starter available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/Policies.

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XFINITY Home License Numbers:

AL: 001484, 001504 Alarm company operators are licensed and regulated by the Alabama Electronic Security Board of Licensure, 7956 Vaughn Road, PMB 392 Montgomery, AL 36116, Phone (334) 264-9388, Fax (334) 264-9332; AR: 12-030; AZ: ROC 280515, BIR 18287-0; CA: CSLB 974291, ACO 7118 licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; CT: 1040196, ELC 0189754-C5; DE: FAL 0299, FAC-0293, SSPS 11-123; FL: EF0000921, EF20001002, EF0001095; GA: LVU406303, LVU406264, LVU406190; IL: PACA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776, Baltimore County: RR9552, Howard County: ER00990, Washington County: EL-R-0218, Harford County: 00005321, Calvert County: L0188, Prince George's County: 13958-2014-0; ME: LM50017039; MI: 3601206217; MN: TS674412; NC: 2335-CSA; NJ: 34BF00047700; NM: 373379; NY: licensed by the N.Y.S. Department of State 12000305421, Putnam County: L00812; OH: 53-89-1732; OR: CCB 192945 All electrical work is performed by a licensed subcontractor; SC: SCBA-13497, SCFA-13440; TN: ACL 1597, ACL 1604; TX: B-16922-02571, ACR-1672104-1818 We are licensed by the Texas Department of Public Safety Private Security Board whose address is: P.O. Box 4087, Austin, TX 78773, (512) 424-7710; UT: 8226921-6501; WA: COMCABS892DS; VT: ES-02366; VA: 2705145289, DCJS 11-7361; WASHINGTON, DC: ECS 902687, BBL 602512000005; WV: WV049211;
MS: 15018010

Valid 5/18/16. See xfinity.com/homesecurity for current list.

PROOF

Services & Pricing

Effective January 1, 2017

1-800-XFINITY | xfinity.com



BOLTON, MA (R-026)

Sterling, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add ³	\$39.95
For SurePrice add ⁴	\$35.00

TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle

Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited [™]	\$148.49
SurePrice ⁵	\$124.99

Preferred XF Triple Play Bundle

Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited [™]	\$161.49
SurePrice ⁵	\$144.99

HD Preferred XF Triple Play Bundle

Includes Digital Preferred and Starz [®] for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited [™]	\$171.49
SurePrice ⁵	\$154.99

HD Preferred Extra XF Triple Play Bundle

Includes Digital Preferred, Showtime [®] , Starz [®] , TMC [®] , and Streampix [™] for primary outlet, HD Technology Fee, Blast! [®] Internet and XFINITY Voice Unlimited [™]	\$188.49
SurePrice ⁵	\$174.99

HD Premier XF Triple Play Bundle

Includes Digital Premier, Streampix [™] and DVR Service or AnyRoom [®] DVR Service for primary outlet, and HD Technology Fee, Blast! [®] Internet and XFINITY Voice Unlimited [™]	\$216.49
SurePrice ⁵	\$194.99

HD Complete XF Triple Play Bundle

Includes Digital Premier, Streampix [™] , Sports Entertainment Package and DVR Service or AnyRoom [®] DVR Service for primary outlet, Digital Additional Outlet Service on up to 3 TVs, HD Technology Fee, Blast! [®] Internet, Internet/Voice Equipment Rental and XFINITY Voice Unlimited [™]	\$246.49
SurePrice ⁵	\$224.99

XFINITY LATINO PAQUETE TRIPLE

XFINITY 3300 Latino

Includes XFINITY TV 300 Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited [™] and Carefree Minutes Latin America 300.	\$135.99
SurePrice ⁵	\$124.99

XFINITY 3450 Latino

Includes XFINITY TV 450 Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited [™] and Carefree Minutes Latin America 300.	\$143.49
SurePrice ⁵	\$134.99

XFINITY 3600 Latino

Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited [™] and Carefree Minutes Latin America 300.	\$161.49
SurePrice ⁵	\$144.99

XFINITY 3650 Latino

Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz [®] for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited [™] and Carefree Minutes Latin America 300.	\$171.49
SurePrice ⁵	\$154.99

DOUBLE PLAY PACKAGES

Internet Plus

Includes Limited Basic, HBO [®] , Streampix, standard definition digital converter and remote for primary outlet and Performance Internet	\$82.95
SurePrice ⁵	\$64.99

Internet Pro Plus with HBO[®]

Includes Digital Economy, HBO [®] and Streampix for primary outlet and Performance Pro Internet	\$89.95
SurePrice ⁵	\$74.99

Internet Pro Plus with Showtime[®]

Includes Digital Economy, Showtime [®] and Streampix for primary outlet and Performance Pro Internet	\$86.95
SurePrice ⁵	\$74.99

Preferred XF Double Play

Includes Digital Preferred for primary outlet and Performance Pro Internet	\$149.85
SurePrice ⁵	\$109.99

Premier XF Double Play

Includes Digital Premier for primary outlet and Performance Pro Internet	\$187.99
SurePrice ⁵	\$139.99

XFINITY 2300 Latino

Includes XFINITY TV 300 Latino for primary outlet and Performance Internet	\$111.90
SurePrice ⁵	\$99.99

XFINITY 2450 Latino

Includes XFINITY TV 450 Latino for primary outlet and Performance Internet	\$131.90
SurePrice ⁵	\$109.99

XFINITY 2600 Latino

Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet	\$167.80
SurePrice ⁵	\$119.99

Internet Plus Latino

Includes XFINITY TV 150 Latino, standard definition digital converter and remote for primary outlet and Performance Internet	\$82.95
SurePrice ⁵	\$64.99

XFINITY TV¹

BASIC SERVICES

Bolton

Limited Basic ^{13,16}	\$20.50
Expanded Basic ¹⁴ Includes standard definition digital converter and remote for primary outlet	\$49.45
Franchise Related Cost ^{15,16}	\$0.60

Sterling

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO PAQUETE TRIPLE REWARDS

	Regular Price	Starter XF, XFINITY 3450 Latino	Preferred XF, XFINITY 3600 Latino	HD Preferred XF, XFINITY 3650 Latino	HD Preferred Extra XF	HD Premier XF ⁶	HD Complete XF ⁶
HBO ^{®7}	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included
Showtime ^{®7}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
Starz ^{®7}	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax ^{®7}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel ^{®7}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
Sports Entertainment Package ⁸	\$9.95	\$9.95	\$8.95	\$8.95	\$8.95	\$8.95	Included
DVR Service ⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom [®] DVR Service ¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Digital Additional Outlet Service (SD or HD) ¹¹	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included (up to 3)
HD Technology Fee ¹²	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast! [®] Speed Upgrade	\$74.95	\$13.00	\$13.00	\$13.00	Included	Included	Included
Gigabit Pro Upgrade	\$299.95	\$238.00	\$238.00	\$238.00	\$225.00	\$225.00	\$225.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/Policies.

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Limited Basic¹³	\$20.50
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$49.45
Franchise Related Cost¹⁵	\$0.45
Broadcast TV Fee (all areas)	\$7.00

DIGITAL SERVICES

Digital Economy Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View and On Demand programming, and Music Choice [®]	\$39.95
With XFINITY Voice or Internet Service	\$37.95
Digital Starter¹⁷ Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice [®]	\$69.95
Digital Preferred Includes Digital Starter and the Digital Preferred Tier	\$87.90
Digital Preferred plus One Premium Includes Digital Preferred and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$99.90
Digital Preferred with HBO[®] Includes Digital Preferred and HBO [®]	\$102.90
Digital Preferred plus Two Premiums Includes Digital Preferred and choice of two premium channels of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$111.90
Digital Preferred with HBO[®] and One Premium Includes Digital Preferred, HBO [®] and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$114.90
Digital Premier Includes Digital Preferred, HBO [®] , Showtime [®] , Starz [®] , Cinemax [®] and The Movie Channel [®]	\$134.90
XFINITY TV 150 Latino Includes Limited Basic, XFINITY TV Latino, standard definition digital converter and remote for primary outlet	\$27.95
XFINITY TV 200 Latino Includes Digital Economy, XFINITY TV Latino for primary outlet	\$41.95
XFINITY TV 300 Latino Includes XFINITY TV 200 Latino and additional digital channels for primary outlet	\$49.95
XFINITY TV 450 Latino Includes XFINITY TV 300 Latino and additional digital channels for primary outlet	\$69.95

XFINITY TV SERVICES

HBO[®]	\$15.00
Showtime[®]	\$12.00
Starz[®]	\$12.00
Cinemax[®]	\$12.00
The Movie Channel[®]	\$12.00
Playboy[®]	\$15.00
Sports Entertainment Package[®] Includes over 28 channels including NFL RedZone, ESPN, ESPN Goal Line, PAC 12, Big Ten Network, CBS Sports Network, FCS Atlantic, and FCS Central	\$9.95
Family Tier¹⁸ Includes over 35 channels including CNN Headline News, PBS Kids Sprout, National Geographic, and HGTV	\$14.95
XFINITY TV Latino[®] Includes over 45 channels of Spanish Language programming	\$17.95
Digital Preferred Tier¹⁹ Includes over 65 channels including Cooking Channel, Destination America, DIY, and Disney Junior	\$17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$29.95
Digital Preferred Tier with HBO[®] Includes Digital Preferred Tier and HBO [®]	\$32.95
Digital Preferred Tier plus Two Premiums Includes Digital Preferred Tier and choice of two premium channels of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$41.95
Digital Preferred Tier with HBO[®] and One Premium Includes Digital Preferred Tier, HBO [®] and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$44.95
Digital Premier Tier Includes Digital Preferred Tier, HBO [®] , Showtime [®] , Starz [®] , Cinemax [®] and The Movie Channel [®]	\$64.95
HD Technology Fee¹²	\$9.95
DVR Service⁹	\$10.00
AnyRoom[®] DVR Service¹⁰	\$10.00
Digital Additional Outlet Service (SD or HD)¹¹	\$9.95
with DVR Service ⁹	\$19.95
with AnyRoom [®] DVR Service	\$19.95
with AnyRoom [®] DVR Service (client)	\$9.95
with CableCARD	\$7.45
Digital Adapter Additional Outlet Service (SD or HD)	\$5.99
with Digital Economy	\$5.99
with Family Tier	\$5.99
with XFINITY TV Latino	\$5.99

INTERNATIONAL SELECTIONS⁷

Rai Italia (Italian)	\$9.99
TV5 MONDE (French)	\$9.99
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99
RTN (Russian)	\$14.99
Willow Plus (South Asian/Cricket Sport)	\$14.99
Zee TV (South Asian)	\$14.99
SIC International (Portuguese)	\$9.99

TV Globo (Portuguese/Brazilian)	\$19.99
PFC (Portuguese/Brazilian)	\$19.99
TV Globo & PFC (Portuguese/Brazilian)	\$24.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Too Much for TV On Demand	\$14.99
Disney Family Movies On Demand	\$5.99
Galam TV Fit & Yoga On Demand	\$6.99
Lifetime Movie Club On Demand	\$3.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Girlfriends Films On Demand	\$19.99
Wicked On Demand	\$19.99
Pay-Per-View and On Demand Movies and Events (per title or event)	Prices Vary
Streamplex	\$4.99
Vivid On Demand Subscription	\$19.99
Hustler On Demand Subscription	\$19.99
TEN On Demand Subscription	\$19.99

SPORTS PACKAGES

MLB Extra Innings[®]	Call 1-800-XFINITY for pricing
NHL[®] Center Ice[®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

Limited Basic Only Converter	\$1.00
Digital Converter	\$2.50
Remote Control	\$0.18
HD Digital Converter (Limited Basic Only)	\$1.80
Digital Adapter (Limited Basic Only — Primary Outlet, SD or HD)	\$0.00
Digital Adapter (Limited Basic Only — 1st and 2nd Additional Outlet, SD or HD)	\$0.00
Digital Adapter (Limited Basic Only — 3rd Additional Outlet and above, SD or HD)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.65

INSTALLATION FEES

(PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home (Standard Installation)	\$29.00	N/A
Wired Home (Standard Installation)	\$29.00	N/A
Professional Installation	\$79.99	N/A
Installation of each Additional Outlet	\$14.05	\$31.55
Activation of each Additional Outlet	\$5.60	\$22.50
Relocate Additional Outlet	\$14.10	\$30.70
Connect VCR/DVD	\$8.00	\$20.25
Upgrade of Service (In-home visit required)		\$29.05
Downgrade of Service (In-home visit required)		\$13.20
Hourly Service Charge For custom installation work		\$35.20
In-Home Service Visit (XFINITY TV)		\$36.95

REACTIVATION FEES

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)

Reactivation of XFINITY Internet	\$6.00
Reactivation of XFINITY Voice	\$6.00
Reactivation of XFINITY TV	\$6.00

MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee (per month)	\$5.00
Service Protection Plan (per month) Inside home wiring protection for cable TV, high-speed Internet and phone services	\$5.95
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00
Late Fee	5% of overdue balance

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/Policies.

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Convenience Fee—Agent For payment made by phone with a Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees (per piece)	Replacement Cost
Self Install Kit	\$15.00
Self Install Kit Shipping and Handling (Standard Shipping)	\$9.95
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide® Weekly Magazine (per month)	\$4.20

XFINITY VOICE¹

XFINITY Voice—Unlimited With TV and Internet Service	\$44.95
XFINITY Voice—Local with More With TV or Internet Service	\$34.95
	\$24.95

CAREFREE MINUTES INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions

Carefree Minutes Latin America 300	\$9.95
Carefree Minutes World Select 300	\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voicemail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Internet/Voice Equipment Rental	\$10.00
In-Home Service Visit (per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees (per piece, per occurrence)	Replacement Cost

XFINITY INTERNET¹

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Performance Starter	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Pro	\$84.95	\$71.95
Blast!	\$87.95	\$74.95
Gigabit Pro	\$299.95	\$299.95
Internet/Voice Equipment Rental		\$10.00
Ciena 3931 Modem & Netgear Wireless Router Rental		\$19.95
Additional IP Address (first)	\$4.95	
Additional IP Address (each additional, up to 3 additional)	\$9.00	
Wireless Adapter (each, one-time charge)	\$30.00	
Wireless Networking On-Site Professional Set-Up (Separate Trip, per occurrence)	\$99.95	
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)	\$29.95	
Gigabit Pro Activation Fee (per occurrence)	\$500.00	
Gigabit Pro Professional Internet Installation (per occurrence)	\$500.00	
In-Home Service Visit (per occurrence)	\$40.00	
Unreturned or Damaged Equipment Fees (per piece, per occurrence)	Replacement Cost	

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² Requires a Voice/Data Modem, except for HD Complete Triple Play.

³ XFINITY Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information go to www.xfinity.com/home.

⁴ SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play and HD Preferred XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.

⁵ SurePrice only available for 12 months to XF Triple Play or XFINITY Latino Paquete Triple, Internet Plus, Internet Pro Plus with HBO®, Internet Pro Plus with Showtime®, Preferred XF Double Play, Premier XF Double Play, XFINITY 2300 Latino, XFINITY 2450 Latino and XFINITY 2600 Latino customers after 12 month promotional package.

⁶ AnyRoom® DVR Service is included with HD Premier XF Triple Play and HD Complete Triple Play if AnyRoom® DVR Service is installed on primary outlet.

⁷ Requires digital converter or CableCARD and Limited Basic.

⁸ Requires Digital Starter.

⁹ Requires HD Technology Fee. Digital Additional Outlet Service required for DVR Service on additional outlets. Not available to customers with Limited Basic only.

¹⁰ Sold only with Digital Additional Outlet Service for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.

¹¹ Not available to Limited Basic only customers. Digital service tier on additional outlet corresponds to digital service tier on primary outlet.

¹² Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.

¹³ Requires digital adapter, CableCARD or digital converter.

¹⁴ Requires Limited Basic.

¹⁵ Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.

¹⁶ For Bolton customers: Discount of 10% off of Limited Basic (including discount on Broadcast TV Fee and FRC) available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.

¹⁷ For Sterling customers: Discount of \$2.00 off of Digital Starter available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.

¹⁸ Requires digital converter and Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.

¹⁹ Requires Digital Starter or XFINITY TV 450 Latino.

²⁰ Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDs in the same device.

²¹ Includes digital adapter and remote. Digital service tier on additional outlet corresponds to digital service tier on primary outlet. Does not include access to On Demand content or premium channels. Not available to customers with Limited Basic only.

²² Requires Digital Economy on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.

²³ Requires Family Tier on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.

²⁴ Requires XFINITY TV Latino on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.

²⁵ Requires digital converter and Limited Basic. Sports packages will automatically renew at the start of each season at that seasons full-season early-bird rate, provided Comcast still carries the package. Subscription will automatically be billed in 4 total payments. Call 1-800-XFINITY to cancel subscription or automatic renewal up to 30 days into the season. Charges are non-refundable after the first 30 days of the season. Other restrictions may apply. Customers enrolled in the auto-renewal program moving to another Comcast serviceable address and continuing service with Comcast in or out of season, will remain enrolled in the auto-renewal program.

²⁶ Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.

²⁷ Requires digital converter and Limited Basic to receive StreamPix™ on television. StreamPix™ included with the following tiers of service: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play, Internet Plus, Internet Pro Plus with HBO and Internet Pro Plus with Showtime. Requires HD Technology Fee to receive HD programming. Streaming to iOS device requires XFINITY™ TV app. Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <http://customer.comcast.com/help-and-support/internet/requirements-to-run-xfinity-internet-service>. Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic.

²⁸ Requires Limited Basic and digital converter. Not available in all areas.

²⁹ Applies to XFINITY TV only installations.

³⁰ Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring of installations in extensive drop ceilings, basements, or crawl spaces.

³¹ Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY TV only, XFINITY Home or XFINITY Gigabit Pro Internet.

³² Initial Installation of Service charges apply to XFINITY TV only installations.

³³ Applies to XFINITY TV Digital Starter and above and XFINITY TV Latino 450.

³⁴ See <http://www.xfinity.com/spp> for information on Service Protection Plan.

³⁵ Contact 1-800-XFINITY for questions regarding equipment replacement charges.

³⁶ Does not apply to CableCARD Self Install Kit.

³⁷ Requires a Voice/Data Modem. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls.

³⁸ For more information regarding XFINITY Voice pricing go to <http://www.xfinity.com/corporate/about/phone/terms/service/comcast/digitalvoice/cdrstalepricing.html>.

³⁹ Voice/Data modem required. For more information regarding XFINITY Internet go to <http://www.xfinity.com/internet-service.html>.

⁴⁰ Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.

⁴¹ Not available in all areas. May require installation and non-refundable installation charge.

⁴² Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.

⁴³ Requires Gigabit Pro.

XFINITY Home License Numbers:

AL: 001484, 001504 Alarm company operators are licensed and regulated by the Alabama Electronic Security Board of Licensure, 7956 Vaughn Road, PMB 392 Montgomery, AL 36116, Phone (334) 264-9388, Fax (334) 264-9332; AR: 12-030; AZ: ROC 280515, BTR 18287-0; CA: CSLB 974291, ACO 7118 licensed and regulated by the Bureau of Consumer and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; CT: 1040196, ELC 0189754-C5, DE: FAL-0299, FAC-0293, SSFS 11-123; FL: EF0000921, EF20001002, EF0001095; GA: LVU406303, LVU406264, LVU406190, LVU406354; IL: PACA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776, Baltimore County: RK9552, Howard County: ER00990, Washington County: EL-R-0218, Harford County: 00005321, Calvert County: 10168, Prince George's County: 13958-2014-0, ME: LMS0017039; MI: 3601206217; MN: 15674412; NC: 2335; NJ: 348F00047700; NM: 373379; NV: licensed by the N.Y.S. Department of State 12000305421, Putnam County: L00812; OH: 53-89-1732; OR: CCB 192945 All electrical work is performed by a licensed subcontractor; SC: SCBA-13497; SCFA-13440; TN: ACL 1597, ACL 1604; TX: B-16922, 02571, ACR-1672104, 1818 We are licensed by the Texas Department of Public Safety Private Security Board whose address is: P.O. Box 4087, Austin, TX 78773, (512) 424-7710; UT: 8226921-6501; WA: COMCABS8920S; VT: ES-02366; VA: 2705145289, DCJS 11-7361; WASHINGTON, DC: ECS 902687, BBL 602512000005; WV: WV049211.

MS: 15018010

Valid 5/18/16. See www.xfinity.com/homesecurity for current list.

Services & Pricing

Effective January 1, 2017

1-800-XFINITY | xfinity.com



HATFIELD, MA (R-068)

Northampton & Williamsburg, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add ³	\$39.95
For SurePrice add⁴	\$35.00

TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited ⁵	\$148.49 SurePrice \$124.99
Preferred XF Triple Play Bundle Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited ⁵	\$161.49 SurePrice \$144.99
HD Preferred XF Triple Play Bundle Includes Digital Preferred and Starz ⁶ for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited ⁵	\$171.49 SurePrice \$154.99
HD Preferred Extra XF Triple Play Bundle Includes Digital Preferred, Showtime ⁷ , Starz ⁶ , TMC ⁸ , and Streampix ⁹ for primary outlet, HD Technology Fee, Blast! ¹⁰ Internet and XFINITY Voice Unlimited ⁵	\$188.49 SurePrice \$174.99
HD Premier XF Triple Play Bundle Includes Digital Premier, Streampix ⁹ and DVR Service or AnyRoom ¹¹ DVR Service for primary outlet, and HD Technology Fee, Blast! ¹⁰ Internet and XFINITY Voice Unlimited ⁵	\$216.49 SurePrice \$194.99
HD Complete XF Triple Play Bundle Includes Digital Premier, Streampix ⁹ , Sports Entertainment Package and DVR Service or AnyRoom ¹¹ DVR Service for primary outlet, Digital Additional Outlet Service on up to 3 TVs, HD Technology Fee, Blast! ¹⁰ Internet, Internet/Voice Equipment Rental and XFINITY Voice Unlimited ⁵	\$246.49 SurePrice \$224.99

XFINITY LATINO PAQUETE TRIPLE

XFINITY 3300 Latino Includes XFINITY TV 300 Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited ⁵ and Carefree Minutes Latin America 300.	\$135.99 SurePrice \$124.99
XFINITY 3450 Latino Includes XFINITY TV 450 Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited ⁵ and Carefree Minutes Latin America 300.	\$143.49 SurePrice \$134.99
XFINITY 3600 Latino Includes Digital Starter, Digital Preferred and XFINITY TV Latino for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited ⁵ and Carefree Minutes Latin America 300.	\$161.49 SurePrice \$144.99

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO PAQUETE TRIPLE REWARDS

	Regular Price	Starter XF, XFINITY 3450 Latino	Preferred XF, XFINITY 3600 Latino	HD Preferred XF, XFINITY 3650 Latino	HD Preferred Extra XF	HD Premier XF	HD Complete XF
HBO ^{6,7}	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included
Showtime ⁷	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
Starz ^{6,7}	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax ^{6,7}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel ^{6,7}	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
Sports Entertainment Package ⁸	\$9.95	\$9.95	\$8.95	\$8.95	\$8.95	\$8.95	Included
DVR Service ⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom ¹¹ DVR Service ¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Digital Additional Outlet Service (SD or HD) ¹¹	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included (up to 3)
HD Technology Fee ¹²	\$9.95	\$9.95	\$9.95	Included	Included	Included	Included
Blast! ¹⁰ Speed Upgrade	\$74.95	\$13.00	\$13.00	\$13.00	Included	Included	Included
Gigabit Pro Upgrade ^{13,4b}	\$299.95	\$238.00	\$238.00	\$238.00	\$225.00	\$225.00	\$225.00

XFINITY 3650 Latino

Includes Digital Starter, Digital Preferred, XFINITY TV Latino and Starz⁶ for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited⁵ and Carefree Minutes Latin America 300.

SurePrice	\$171.49
Hatfield	\$154.99
Northampton	\$96.82
Williamsburg	\$96.66
	\$97.42

DOUBLE PLAY PACKAGES

Internet Plus

Includes Limited Basic, HBO⁶, Streampix, standard definition digital converter and remote for primary outlet and Performance Internet

SurePrice	\$82.95
	\$64.99

Internet Pro Plus with HBO⁶

Includes Digital Economy, HBO⁶ and Streampix for primary outlet and Performance Pro Internet

SurePrice	\$89.95
	\$74.99

Internet Pro Plus with Showtime⁷

Includes Digital Economy, Showtime⁷ and Streampix for primary outlet and Performance Pro Internet

SurePrice	\$86.95
	\$74.99

Preferred XF Double Play

Includes Digital Preferred for primary outlet and Performance Pro Internet

SurePrice	\$149.85
	\$109.99

Premier XF Double Play

Includes Digital Premier for primary outlet and Performance Pro Internet

SurePrice	\$187.99
	\$139.99

XFINITY 2300 Latino

Includes XFINITY TV 300 Latino for primary outlet and Performance Internet

SurePrice	\$111.90
	\$99.99

XFINITY 2450 Latino

Includes XFINITY TV 450 Latino for primary outlet and Performance Internet

SurePrice	\$131.90
	\$109.99

XFINITY 2600 Latino

Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Pro Internet

SurePrice	\$167.80
	\$119.99

Internet Plus Latino

Includes XFINITY TV 150 Latino, standard definition digital converter and remote for primary outlet and Performance Internet

SurePrice	\$82.95
	\$64.99

XFINITY TV¹

BASIC SERVICES

Hatfield

Limited Basic¹³	\$6.50
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$63.45

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/Policies.

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Franchise Related Cost¹⁵	\$0.86
Northampton	
Limited Basic¹³	\$6.50
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$63.45
Franchise Related Cost¹⁵	\$0.66
Williamsburg	
Limited Basic¹³	\$7.00
Expanded Basic¹⁴ Includes standard definition digital converter and remote for primary outlet	\$62.95
Broadcast TV Fee (all areas)	\$7.00

DIGITAL SERVICES

Digital Economy Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View and On Demand programming, and Music Choice [®]	\$39.95
With XFINITY Voice or Internet Service	\$37.95
Digital Starter¹⁶ Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice [®]	\$69.95
Digital Preferred Includes Digital Starter and the Digital Preferred Tier	\$87.90
Digital Preferred plus One Premium Includes Digital Preferred and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$99.90
Digital Preferred with HBO[®] Includes Digital Preferred and HBO [®]	\$102.90
Digital Preferred plus Two Premiums Includes Digital Preferred and choice of two premium channels of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$111.90
Digital Preferred with HBO[®] and One Premium Includes Digital Preferred, HBO [®] and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$114.90
Digital Premier Includes Digital Preferred, HBO [®] , Showtime [®] , Starz [®] , Cinemax [®] and The Movie Channel [®]	\$134.90
XFINITY TV 150 Latino Includes Limited Basic, XFINITY TV Latino, standard definition digital converter and remote for primary outlet	\$27.95
XFINITY TV 200 Latino Includes Digital Economy, XFINITY TV Latino for primary outlet	\$41.95
XFINITY TV 300 Latino Includes XFINITY TV 200 Latino and additional digital channels for primary outlet	\$49.95
XFINITY TV 450 Latino Includes XFINITY TV 300 Latino and additional digital channels for primary outlet	\$69.95

XFINITY TV SERVICES

HBO^{®7}	\$15.00
Showtime^{®7}	\$12.00
Starz^{®7}	\$12.00
Cinemax^{®7}	\$12.00
The Movie Channel^{®7}	\$12.00
Playboy^{®7}	\$15.00
Sports Entertainment Package⁸ Includes over 28 channels including NFL RedZone, ESPN, ESPN Goal Line, PAC 12, Big Ten Network, CBS Sports Network, FCS Atlantic, and FCS Central	\$9.95
Family Tier¹⁷ Includes over 35 channels including CNN Headline News, PBS Kids Sprout, National Geographic, and HGTV	\$14.95
XFINITY TV Latino⁷ Includes over 45 channels of Spanish Language programming	\$17.95
Digital Preferred Tier¹⁸ Includes over 65 channels including Cooking Channel, Destination America, DIY, and Disney Junior	\$17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$29.95
Digital Preferred Tier with HBO[®] Includes Digital Preferred Tier and HBO [®]	\$32.95
Digital Preferred Tier plus Two Premiums Includes Digital Preferred Tier and choice of two premium channels of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$41.95
Digital Preferred Tier with HBO[®] and One Premium Includes Digital Preferred Tier, HBO [®] and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$44.95
Digital Premier Tier Includes Digital Preferred Tier, HBO [®] , Showtime [®] , Starz [®] , Cinemax [®] and The Movie Channel [®]	\$64.95
HD Technology Fee¹²	\$9.95
DVR Service⁹	\$10.00
AnyRoom[®] DVR Service¹⁰	\$10.00
Digital Additional Outlet Service (SD or HD)¹¹	\$9.95
with DVR Service ⁹	\$19.95
with AnyRoom [®] DVR Service	\$19.95
with AnyRoom [®] DVR Service (client)	\$9.95
with CableCARD ¹⁹	\$7.45
Digital Adapter Additional Outlet Service (SD or HD)²⁰	\$5.99
with Digital Economy ²²	\$5.99
with Family Tier ²²	\$5.99
with XFINITY TV Latino ²²	\$5.99

INTERNATIONAL SELECTIONS⁷

Rai Italia (Italian)	\$9.99
TV5 MONDE (French)	\$9.99
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99
RTN (Russian)	\$14.99
Willow Plus (South Asian/Cricket Sport)	\$14.99
Zee TV (South Asian)	\$14.99
SIC International (Portuguese)	\$9.99
TV Globo (Portuguese/Brazilian)	\$19.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES²⁴

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Too Much for TV On Demand	\$14.99
Disney Family Movies On Demand	\$5.99
Gaia TV Fit & Yoga On Demand	\$6.99
Lifetime Movie Club On Demand	\$3.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Girlfriends Films On Demand²⁷	\$19.99
Wicked On Demand²⁷	\$19.99
Pay-Per-View and On Demand Movies and Events²⁵ (per title or event)	Prices Vary
Streamplex²⁶	\$4.99
Vivid On Demand Subscription²⁷	\$19.99
Hustler On Demand Subscription²⁷	\$19.99
TEN On Demand Subscription²⁷	\$19.99

SPORTS PACKAGES²⁴

MLB Extra Innings[®]	Call 1-800-XFINITY for pricing
NHL[®] Center Ice[®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

Limited Basic Only Converter	\$1.00
Digital Converter	\$2.50
Remote Control	\$0.18
HD Digital Converter (Limited Basic Only)	\$1.80
Digital Adapter (Limited Basic Only — Primary Outlet, SD or HD)	\$0.00
Digital Adapter (Limited Basic Only — 1st and 2nd Additional Outlet, SD or HD)	\$0.00
Digital Adapter (Limited Basic Only — 3rd Additional Outlet and above, SD or HD)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.65

INSTALLATION FEES

(PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service	After Initial Installation of Service
Unwired Home^{28,29} (Standard Installation)	\$29.00	N/A
Wired Home^{28,29} (Standard Installation)	\$29.00	N/A
Professional Installation^{29,30}	\$79.99	N/A
Installation of each Additional Outlet³¹	\$14.05	\$31.55
Activation of each Additional Outlet³¹	\$5.60	\$22.50
Relocate Additional Outlet³¹	\$14.10	\$30.70
Connect VCR/DVD³¹	\$8.00	\$20.25
Upgrade of Service (In-home visit required)		\$29.05
Downgrade of Service (In-home visit required)		\$13.20
Hourly Service Charge²⁹ For custom installation work		\$35.20
In-Home Service Visit (XFINITY TV)		\$36.95

REACTIVATION FEES

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)	
Reactivation of XFINITY Internet	\$6.00
Reactivation of XFINITY Voice	\$6.00
Reactivation of XFINITY TV	\$1.99

MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee³² (per month)	\$5.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/Policies.

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Service Protection Plan²³ (per month) Inside home wiring protection for cable TV, high-speed Internet and phone services	\$5.95
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$20.00
	5% of overdue balance
Late Fee	
Convenience Fee—Agent For payment made by phone with a Customer Care Representative	\$5.99
	Replacement Cost
Unreturned or Damaged Equipment Fees²⁴ (per piece)	
Self Install Kit²⁵	\$15.00
Self Install Kit Shipping and Handling (Standard Shipping)	\$9.95
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide® Weekly Magazine (per month)	\$4.20

XFINITY VOICE^{1,36}

XFINITY Voice—Unlimited With TV and Internet Service	\$44.95
	\$39.95
XFINITY Voice—Local with More With TV or Internet Service	\$34.95
	\$24.95

CAREFREE MINUTES INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions

Carefree Minutes Latin America 300	\$9.95
Carefree Minutes World Select 300	\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

Voicemail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Internet/Voice Equipment Rental	\$10.00
In-Home Service Visit (per occurrence)	\$40.00

Unreturned or Damaged Equipment Fees²⁴ (per piece, per occurrence)	Replacement Cost
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XFINITY INTERNET^{1,37}

	XFINITY Internet Service Only	with XFINITY TV or Voice Service
Performance Starter³⁸	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Blast!	\$84.95	\$71.95
Performance Pro	\$87.95	\$74.95
Gigabit Pro^{39,40}	\$299.95	\$299.95
Internet/Voice Equipment Rental		\$10.00
Ciena 3931 Modem & Netgear Wireless Router Rental⁴¹		\$19.95
Additional IP Address (first)		\$4.95
Additional IP Address (each additional, up to 3 additional)		\$9.00
Wireless Adapter (each, one-time charge)		\$30.00
Wireless Networking On-Site Professional Set-Up (Separate Trip, per occurrence)		\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)		\$29.95
Gigabit Pro Activation Fee (per occurrence)		\$500.00
Gigabit Pro Professional Internet Installation (per occurrence)		\$500.00
In-Home Service Visit (per occurrence)		\$40.00
Unreturned or Damaged Equipment Fees²⁴ (per piece, per occurrence)		Replacement Cost

TRIAL PACKAGES¹

MYTV CHOICE^{TM,2,42}

MyTV Choice Bundle

Includes Get Started Plus, standard definition digital converter and remote for primary outlet, XFINITY Performance Internet and XFINITY Voice UnlimitedTM

\$102.95

MyTV Choice Plus Bundle

Includes Get Started Plus, standard definition digital converter and remote for primary outlet, XFINITY Performance Internet and XFINITY Voice UnlimitedTM

\$119.95

MyTV Choice Theme Packs⁴³

News & Info Includes 19 news and information channels: CNN, Fox News, MSNBC, History, HGTV, Travel Channel	\$10.00
Entertainment & Lifestyle Includes 31 Entertainment and lifestyle-oriented channels: TNT, USA, Syfy, MTV, VH1, Bravo	\$10.00
Movies Includes 16 Movie Channels: Encore, IFC, SundanceTV, TCM plus Streampix TM	\$10.00
Kids Includes 11 kid and family-friendly channels: ABC Family, Cartoon Network, Disney Channel, Nickelodeon and Sprout	\$10.00

¹ Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are a video service customer and you own a compatible digital converter or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.comcast.com/equipmentpolicy. ©2017 Comcast. All rights reserved.

² Requires a Voice/Data Modem, except for HD Complete Triple Play.

³ XFINITY Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information go to www.xfinity.com/home.

⁴ SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play and HD Preferred XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.

⁵ SurePrice only available for 12 months to XF Triple Play or XFINITY Latino Paquete Triple, Internet Plus, Internet Pro Plus with HBO[®], Internet Pro Plus with Showtime[®], Preferred XF Double Play, Premier XF Double Play, XFINITY 2300 Latino, XFINITY 2450 Latino and XFINITY 2600 Latino customers after 12 month promotional package.

⁶ AnyPort[®] DVR Service is included with HD Premier XF Triple Play and HD Complete Triple Play if AnyRoom[®] DVR Service is installed on primary outlet.

⁷ Requires digital converter or CableCARD and Limited Basic.

⁸ Requires Digital Starter.

⁹ Requires HD Technology Fee. Digital Additional Outlet Service required for DVR Service on additional outlets. Not available to customers with Limited Basic only.

¹⁰ Sold only with Digital Additional Outlet Service for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.

¹¹ Not available to Limited Basic only customers. Digital service tier on additional outlet corresponds to digital service tier on primary outlet.

¹² Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.

¹³ Requires digital adapter, CableCARD or digital converter.

¹⁴ Requires Limited Basic.

¹⁵ Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.

¹⁶ For Northampton and Williamsburg customers: Discount of \$2.00 off of Digital Starter available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.

¹⁷ Requires digital converter and Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.

¹⁸ Requires Digital Starter or XFINITY TV 450 Latino.

¹⁹ Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDs in the same device.

²⁰ Includes digital adapter and remote. Digital service tier on additional outlet corresponds to digital service tier on primary outlet. Does not include access to On Demand content or premium channels. Not available to customers with Limited Basic only.

²¹ Requires Digital Economy on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.

²² Requires Family Tier on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.

²³ Requires XFINITY TV Latino on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.

²⁴ Requires digital converter and Limited Basic. Sports packages will automatically renew at the start of each season at that season's full-season early-bird rate, provided Comcast still carries the package. Subscription will automatically be billed in 4 total payments. Call 1-800-XFINITY to cancel subscription or automatic renewal up to 30 days into the season. Charges are non-refundable after the first 30 days of the season. Other restrictions may apply. Customers enrolled in the auto-renewal program moving to another Comcast serviceable address and continuing service with Comcast in or out of season, will remain enrolled in the auto-renewal program.

²⁵ Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.

²⁶ Requires digital converter and Limited Basic to receive Streampix[™] on television. Streampix[™] included with the following tiers of service: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play, Internet Plus, Internet Pro Plus with HBO and Internet Pro Plus with Showtime. Requires HD Technology Fee to receive HD programming. Streaming to iOS device requires XFINITY[™] TV app, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <http://customer.comcast.com/help-and-support/Internet/requirements-to-run-xfinity-internet-service>; Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic.

²⁷ Requires Limited Basic and digital converter. Not available in all areas.

²⁸ Applies to XFINITY TV only installations.

²⁹ Standard installations include installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.

³⁰ Includes standard installation of XFINITY TV, XFINITY Internet and/or XFINITY Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of XFINITY TV only, XFINITY Home or XFINITY Gigabit Pro Internet.

³¹ Initial Installation of Service charges apply to XFINITY TV only installations.

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/Policies.

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* Applies to XFINITY TV Digital Starter and above and XFINITY TV Latino 450.

³³ See <http://www.xfinity.com/spp> for information on Service Protection Plan.

³⁴ Contact 1-800-XFINITY for questions regarding equipment replacement charges.

³⁵ Does not apply to CableCARD Self Install Kit.

³⁶ Requires a Voice/Data Modem. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.xfinity.com/corporate/about/phonetermsandservice/comcastdigitalvoice/cdrstatepricing.html>.

³⁷ Voice/Data modem required. For more information regarding XFINITY Internet go to <http://www.xfinity.com/internet-service.html>.

³⁸ Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.

³⁹ Not available in all areas. May require installation and non-refundable installation charge.

⁴⁰ Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.

⁴¹ Requires Gigabit Pro.

⁴² MyTV Choice is available on a trial basis only and may be discontinued by Comcast at any time. MyTV Choice requires purchase of Get Started or Get Started Plus. XFINITY Performance Internet Service and XFINITY Voice Unlimited. MyTV Choice customers downgrading or disconnecting XFINITY Performance Internet and/or XFINITY Voice will not be eligible for MyTV Choice Bundles, including MyTV Choice Theme Packs and will receive Limited Basic video service. Get Started (\$24.95 per month before \$4.03 discount with MyTV Choice Bundle) includes Limited Basic, additional digital channels, standard definition converter and remote for primary outlet. Get Started Plus (\$44.95 per month before \$8.87 discount with MyTV Choice Bundle) includes Get Started and additional digital channels. For more information on MyTV Choice go to www.xfinity.com/mytvchoice.

⁴³ MyTV Choice theme packs require purchase of Get Started or Get Started Plus. For more information on MyTV Choice go to www.xfinity.com/mytvchoice.

XFINITY Home License Numbers:

AL: 001484, 001504 Alarm company operators are licensed and regulated by the Alabama Electronic Security Board of Licensure, 7956 Vaughn Road, PMB 392 Montgomery, AL 36116, Phone (334) 264-9388, Fax (334) 264-9332; AR: 12-030; AZ: ROC 280515, BIR 18287-0; CA: CSLB 974291, ACO 7118 licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; CT: 1040196, ELC 0189754-C5; DE: FAL-0289, FAC-0293, SSPS 11-123; FL: EF0000921, EF20001002, EF0001095; GA: LVU406303, LVU406264, LVU406190; IL: PACA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776, Baltimore County: RK9552, Howard County: ER00990, Washington County: EL-R-0218, Harford County: 00005321, Calvert County: L0188, Prince George's County: 13958-2014-0; ME: LM50017039; MI: 3601206217; MN: TS674412; NC: 2335-CSA; NJ: 348F00047700; NM: 373379; NY: licensed by the N.Y.S. Department of State 12000305421, Putnam County: L00812; OH: 53-89-1732; OR: CCB 192945 All electrical work is performed by a licensed subcontractor; SC: SCBA-13497, SCFA-13440; TN: ACL 1597, ACL 1604; TX: B-16922, 02571, ACR-1672104, 1818 We are licensed by the Texas Department of Public Safety Private Security Board whose address is: P.O. Box 4087, Austin, TX 78773, (512) 424-7710; UT: 8226921-6501; WA: COMCABS8920S; VT: ES-02366; VA: 2705145269, DGJS 11-7361; WASHINGTON, DC: ECS 902687, BBL 602512000005; WV: WV049211.

MS: 15018010

Valid 5/18/16. See www.xfinity.com/homesecurity for current list.

ATTACHMENT F
Grant Proposal Form

Note: Respondent should indicate N/A for any Town that Respondent does not propose to serve.

Municipality	Proposed Grant Funding (Does Not Exceed MBI Grant Allocation)	Proposed Grant Funding (Exceeds MBI Grant Allocation)	Proposed Level of Residential Coverage
ALFORD	N/A	N/A	N/A
ASHFIELD	N/A	N/A	N/A
BECKET	N/A	N/A	N/A
BLANDFORD	N/A	N/A	N/A
CHARLEMONT	N/A	N/A	N/A
CHESTERFIELD	N/A	N/A	N/A
COLRAIN	N/A	N/A	N/A
CUMMINGTON	N/A	N/A	N/A
EGREMONT	N/A	N/A	N/A
FLORIDA	N/A	N/A	N/A
GOSHEN	\$450,000	\$320,000 – MBI; \$690,000 town or other	At least 96%
HANCOCK	N/A	N/A	N/A
HAWLEY	N/A	N/A	N/A
HEATH	N/A	N/A	N/A
LEYDEN	N/A	N/A	N/A
MIDDLEFIELD	N/A	N/A	N/A
MONROE	N/A	N/A	N/A
MONTEREY	N/A	N/A	N/A
MONTGOMERY	\$300,000	\$250,000 MBI; \$475,000 town or other	At least 96%
NEW ASHFORD	N/A	N/A	N/A
NEW BRAINTREE	N/A	N/A	N/A
NEW MARLBOROUGH	N/A	N/A	N/A
NEW SALEM	N/A	N/A	N/A
OTIS	N/A	N/A	N/A
PERU	N/A	N/A	N/A
PETERSHAM	N/A	N/A	N/A
PLAINFIELD	N/A	N/A	N/A
PRINCETON	\$910,000	\$640,000	At least 96%
ROWE	N/A	N/A	N/A
ROYALSTON	N/A	N/A	N/A
SANDISFIELD	N/A	N/A	N/A
SAVOY	N/A	N/A	N/A
SHUTESBURY	\$510,000	\$360,000 MBI; \$785,000 town or other	At least 96%
TOLLAND	N/A	N/A	N/A
TYRINGHAM	N/A	N/A	N/A
WARWICK	N/A	N/A	N/A
WASHINGTON	N/A	N/A	N/A
WENDELL	N/A	N/A	N/A
WINDSOR	N/A	N/A	N/A
WORTHINGTON	N/A	N/A	N/A

Attach additional sheets if necessary.

CertificationThe undersigned, Tracy Pitcher, Regional Senior Vice President, hereby certifies

(Name and Title)

that I am a duly authorized representative of Comcast of Massachusetts II, Inc., Comcast of Massachusetts III, Inc. & Comcast of Massachusetts/Virginia, Inc.

(Organization Name)

and that all of the foregoing answers and all statements contained in any explanation are complete, true and correct. Providing false or misleading information or failure to provide all required information will be considered grounds for disqualification. I attest to the accuracy of all information contained in this application and verify that the information submitted is in fact complete, accurate and true.

Signed and sworn under the penalties of perjury

Dated at: Chelmsford, MA

(Location)

This 9th day of January, 2017.By: 

(Signature)

Name: Tracy Pitcher

(Printed or Typed)

Title/Position: Regional Senior Vice President

Attach additional sheets if necessary.

CertificationThe undersigned, Michael C. Parker, Regional Senior Vice President, hereby certifies

(Name and Title)

that I am a duly authorized representative of Comcast of Massachusetts II, Inc. & Comcast of Massachusetts/Virginia, Inc.

(Organization Name)

and that all of the foregoing answers and all statements contained in any explanation are complete, true and correct. Providing false or misleading information or failure to provide all required information will be considered grounds for disqualification. I attest to the accuracy of all information contained in this application and verify that the information submitted is in fact complete, accurate and true.

Signed and sworn under the penalties of perjury

Dated at: Berlin, CT

(Location)

This 9th day of January, 2017.By: 

(Signature)

Name: Michael C. Parker

(Printed or Typed)

Title/Position: Regional Senior Vice President